

VOLKSWAGEN DEALER COMMUNICATION

REVISION – <u>Safety Recall 24HH / Engine Control Unit (ECU) Software</u>

This notice is for:

Date:

- Dealer Principal
- ✓ Service Manager

Service Consultant

Warranty Administrator

✓ General Manager

August 29, 2022

- ✓ Parts Manager
- ✓ Technicians

✓ Sales Managers

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Revision Summary:

The circular for Safety Recall 24HH will be revised as follows:

- Work Instruction updates include:
 - o Battery charging requirements are updated
 - A new SVM code. The updated software version should prevent the P0606 with symptom code 32902 from setting during the software flash process.
 - With the new SVM code, the workaround steps listed for P0606 fault have been removed.
- Claiming instructions are updated:
 - Claims with a repair date on or after August 30, 2022 <u>must</u> use the revised labor operations found in the revised circular published to ELSA and ServiceNet.
 - Claims with a repair date prior to August 30, 2022 <u>must</u> be entered using the original labor operations shown below.

Original Claiming Instructions – for repairs completed <u>prior</u> to August 30, 2022 only:			
Criteria I.D.	01 or X1		
	LABOR		
	Labor Op	Time Units	Description
	2706 89 50	10	Connect battery charger
	2470 25 99	Time stated on diagnostic protocol (up to 40 TU)	Update engine control module software
	Add only if MIL is on with fault P0606 after the flash		
	0150 00 00	10	Perform OBD operations to clear fault

Please see the revised circular for Safety Recall 24HH visible on August 30, 2022 in ELSA and ServiceNet for complete information.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.

applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-