

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5888
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 5, 2021

Subject: N212343560 - Safety Recall
Tire Delamination

Models: 2021 – 2022 Chevrolet Equinox
2021 – 2022 GMC Terrain

To: All General Motors Dealers

General Motors is releasing Safety Recall N212343560 today. The total number of U.S. vehicles involved is approximately 7,082. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 6, 2021 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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