



Audi

# AUDI DEALER COMMUNICATION

## Repair Available – Compliance Recall 69CS / ALR Seat Belt Retractors

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** August 12, 2021

**Issue:** Autoliv has determined that certain seat belt assemblies do not comply with regulatory requirements. In these certain seat belt assemblies, the automatic locking retractor (ALR) function may deactivate early before the webbing is fully retracted.

The ALR function is required by regulatory requirement. This noncompliance does not impact the compliance or functionality of the seat belt assemblies with respect to their normal use by adult passengers or use of the LATCH system to secure child restraint seats.

With child restraint seats for which the vehicle owner elects to use the seat belt to secure the child restraint seat instead of the LATCH system, if the seat belt is not lockable so that the seat belt assembly can be used to tightly secure the child restraint seat, there is an increased risk of injury in a crash to the occupant of the child restraint seat.

**Precautions** A vehicle owner who elects to use the seat belt instead of the LATCH system to secure a child restraint seat will notice that the seat belt is not locked and the audible clicking noise made when the ALR function is activated stops well before the seat belt webbing is fully retracted.

- Repair:**
- REPAIR AVAILABLE – August 13, 2021 - Inspect and, if necessary, replace an affected seat belt(s).
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Due to the very low replacement rate expected under this recall, there will be no parts allocation. See the campaign circular for complete details.

Affected Vehicles	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
	USA	2021	2021	A4 ALLROAD	139
	USA	2021	2021	A4 SEDAN	3,109
	USA	2021	2021	A5 CABRIOLET	97
	USA	2021	2021	A5 COUPE	77
	USA	2021	2021	A5 SPORTBACK	1,446
	USA	2021	2021	A6 ALLROAD	261
	USA	2021	2021	A6 SEDAN	2,076
	USA	2021	2021	A7	415

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2021	2021	A8	306
USA	2021	2021	E-TRON QUATTRO	2,495
USA	2021	2021	E-TRON SPORTBACK QUATTRO	700
USA	2021	2021	Q3	8,781
USA	2021	2021	Q5	10,217
USA	2021	2021	Q5 SPORTBACK	1,161
USA	2021	2021	Q7	6,270
USA	2021	2021	Q8	1,546
USA	2021	2021	RS5 COUPE	181
USA	2021	2021	RS5 SPORTBACK	627
USA	2021	2021	RS6 AVANT	304
USA	2021	2021	RS7	313
USA	2021	2021	RSQ8	232
USA	2022	2022	S3 SEDAN	24
USA	2021	2021	S4 SEDAN	325
USA	2021	2021	S5 CABRIOLET	41
USA	2021	2021	S5 COUPE	48
USA	2021	2021	S5 SPORTBACK	385
USA	2021	2021	S6 SEDAN	166
USA	2021	2021	S7	132
USA	2021	2021	S8	27
USA	2021	2021	SQ5	704
USA	2021	2021	SQ5 SPORTBACK	278
USA	2021	2021	SQ7	389
USA	2021	2021	SQ8	199
CAN	2021	2021	A4 ALLROAD	79
CAN	2021	2021	A4 SEDAN	223
CAN	2021	2021	A5 CABRIOLET	11
CAN	2021	2021	A5 COUPE	21
CAN	2021	2021	A5 SPORTBACK	117
CAN	2021	2021	A6 ALLROAD	23
CAN	2021	2021	A6 SEDAN	27
CAN	2021	2021	A7	12
CAN	2021	2021	A8	13
CAN	2021	2021	E-TRON QUATTRO	190
CAN	2021	2021	E-TRON SPORTBACK QUATTRO	101
CAN	2021	2021	Q3	2,566
CAN	2021	2021	Q5	2,069
CAN	2021	2021	Q5 SPORTBACK	205
CAN	2021	2021	Q7	424

CAN	2021	2021	Q8	108
CAN	2021	2021	RS5 COUPE	26
CAN	2021	2021	RS5 SPORTBACK	72
CAN	2021	2021	RS6 AVANT	85
CAN	2021	2021	RS7	29
CAN	2021	2021	RSQ8	42
CAN	2022	2022	S3 SEDAN	2
CAN	2021	2021	S4 SEDAN	57
CAN	2021	2021	S5 CABRIOLET	11
CAN	2021	2021	S5 COUPE	47
CAN	2021	2021	S5 SPORTBACK	98
CAN	2021	2021	S6 SEDAN	3
CAN	2021	2021	S7	7
CAN	2021	2021	S8	5
CAN	2021	2021	SQ5	256
CAN	2021	2021	SQ5 SPORTBACK	171
CAN	2021	2021	SQ7	58
CAN	2021	2021	SQ8	40

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – August 2021

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**