

**** TECHNICAL INFORMATION NOTICE ****

DATE: November 29, 2021

TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Service Managers, and Parts Managers

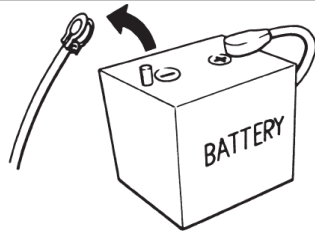
RE: SEAT BELT AUTOMATIC LOCKING RETRACTOR (ALR) – SAFETY RECALL CAMPAIGN

TIN NO. TIN-21-SR-007C

AFFECTED VEHICLES: Certain 2022 Outlander vehicles

PURPOSE

MMNA would like to remind all dealers and technicians that ***CHECKING AND CLEARING DTCs*** are essential to the repair process when replacing seat belts for this recall. On CSI surveys, customers have indicated their vehicle was not ***Fixed Right the First Time*** due to the SRS light being illuminated after one of the seat belts were replaced. The most likely cause of this is the technician failed to insert and lock the connector in place and then turns the ignition on with the connector not fully attached. As referenced in Recall Bulletin SR-21-007REV2 and listed below, please be sure to ***CHECK AND CLEAR ALL DTCs after seat belt replacement***. Many of these customers are new to the brand and having this recall completed is their first visit to your Service Department. It is imperative that we amplify our customer satisfaction efforts – including performing a thorough quality check – to retain these customers for their future service and sales needs.



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NOTE:
Some ECUs operate for a certain fixed time even after ignition switch is turned OFF and ignition power supply is stopped. If the battery terminal is disconnected before ECU stops, accidental DTC detection or ECU data damage may occur.

- For vehicles with the 2-batteries, be sure to connect the main battery and the sub battery before turning ON the ignition switch.

NOTE:
If the ignition switch is turned ON with any one of the terminals of main battery and sub battery disconnected, then DTC may be detected.

- After installing the 12V battery, always check "Self Diagnosis Result" of all ECUs and erase DTC.

NOTE:
The removal of 12V battery may cause a DTC detection error.

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CAUTION:

While waiting, never operate the vehicle such as locking, opening, and closing doors. Violation of this caution results in the activation of ACC power supply according to the Auto ACC function.

- 6. Remove 12V battery terminal.

CAUTION:

After installing 12V battery, always check self-diagnosis results of all ECUs and erase DTC.

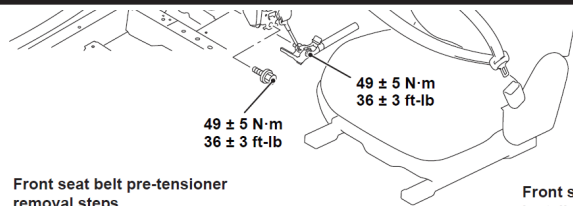
Precaution for Seat Belt Service

CAUTION:

- Before removing the seat belt assembly, turn the ignition switch OFF, disconnect the battery negative terminal and wait at least 3 minutes.
- Never use electrical test equipment for seat belt connectors.
- After replacing or reinstalling seat belt assembly, or reconnecting seat belt connectors, check the system function. Refer to M.U.T.-III SE Function [DIAGNOSIS SYSTEM \(AIR BAG DIAGNOSIS SENSOR UNIT\)](#).

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Please be sure to insert and lock the connector in place prior to turning on the ignition at this step or a code will set.



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Front seat belt pre-tensioner removal steps

- Disconnect the negative (-) battery terminal
- Center pillar lower trim (Refer to GROUP 52A - Interior Trim P.52A-28).

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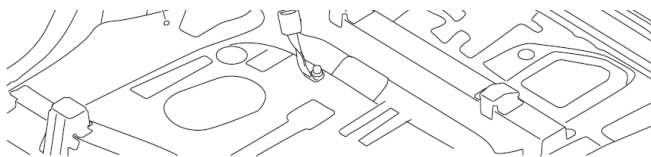
1. Front seat belt sash guide cover
2. Front seat belt with pre-tensioner
3. Center pillar upper trim (Refer to GROUP 52A - Interior Trim P.52A-28)
4. Front seat belt anchor adjuster

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Front seat belt pre-tensioner installation steps

4. Front seat belt anchor adjuster
 3. Center pillar upper trim (Refer to GROUP 52A - Interior Trim P.52A-28)
 2. Front seat belt with pre-tensioner
1. Front seat belt sash guide cover
 - Center pillar lower trim (Refer to GROUP 52A - Interior Trim P.52A-28).
 - Connect the negative (-) battery terminal
 - **Check and clear all DTCs**

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Rear seat belt pre-tensioner removal steps

- Disconnect the negative (-) battery terminal.
- Quarter upper trim (Refer to GROUP 52A - Quarter Trim P.52A-28).

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1. Rear seat belt with pre-tensioner

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Rear seat belt pre-tensioner installation steps

1. Rear seat belt with pre-tensioner
- Quarter upper trim (Refer to GROUP 52A - Quarter Trim P.52A-28).
- Connect the negative (-) battery terminal
- **Check and clear all DTCs**

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IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification