

## **Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: August 2, 2021**

### **New Safety Recall: WRG-21 Fuel Pump Impeller Failure**

Subaru of America, Inc. (Subaru) is initiating a new safety recall for certain 2019-2020 model year Ascent, 2018-2019 model year BRZ, 2018 model year Forester (turbo), 2018-2020 model year Impreza, 2018-2020 model year Legacy, 2018-2020 model year Outback, and 2018-2019 model year WRX vehicles in which the fuel pump may become inoperative.

#### ***Description of the Defect and Safety Risk***

The affected vehicles may be equipped with a low pressure fuel pump produced during a specific timeframe that may include an impeller which has been manufactured with a lower density. Under certain conditions, the lower density fuel pump impeller may deform and interfere with the body of the fuel pump, potentially causing the low pressure fuel pump to become inoperative.

If the low pressure fuel pump becomes inoperative, the check engine warning light or malfunction indicator light may illuminate, and/or the engine may run rough. In the worst case, an inoperative fuel pump may result in the engine stalling without the ability to restart the vehicle, increasing the risk of a crash.

#### ***Affected Vehicles***

A total of 161,366 U.S. vehicles will be affected by this recall, as listed below:

Model Year	Carline	Production Date Range	Affected vehicle count
2019-2020	Ascent	January 14, 2019 – May 20, 2019	22,831
2018-2019	BRZ	April 6, 2018 – November 6, 2018	2,409
2018	Forester (turbo)	April 20, 2018 – August 7, 2018	2,010
2018-2020	Impreza	May 3, 2018 – May 31, 2019	28,105
2018-2020	Legacy	June 25, 2018 – September 27, 2019	15,257
2018-2020	Outback	June 25, 2018 – September 27, 2019	80,148
2018-2019	WRX	April 20, 2018 – November 1, 2018	10,606

Not all vehicles in the production ranges listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This information will be available tomorrow. The status of this recall will display as “Open – Remedy Not Yet Available” until parts are available to support this recall.

### ***Service, Parts, and Claim Instructions***

The remedy parts for this recall will begin to arrive later this month. Once there is a limited supply available, the status of this recall will be changed to “Open – Limited Parts Available” to allow repairs to begin if affected vehicles are presented for other services prior to owner notification.

Sufficient remedy parts supply is expected to be available prior to owner notification. Once available, the remedy parts must be ordered through PRIME. Please refer to ‘Recalls & Campaigns/PRIME Max Quantities’ on subarunet for the orderable quantities.

For detailed service, parts, and claim information, please refer to the WRG-21 Product Campaign Bulletin which will be available on STIS next week.

### ***Retailer Responsibility***

***Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Once the remedy kits specific to this recall are available, retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

### ***Owner Notification***

Subaru will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when the notification is scheduled.