

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 21V-xxx: High Pressure Fuel Pump
Date: Thursday, July 29, 2021 9:35:37 AM

Publish Date: July 29, 2021
From: Technical Service
Expiration Date: August 12, 2021

DCSnet Message
Urgent



Subject: **BMW Recall 21V-xxx: High Pressure Fuel Pump**

BMW AG is conducting a Voluntary Safety Recall (effective July 29, 2021) on certain Model Year 2014 - 2018 BMW diesel engine models that were produced between June 17, 2013 and December 10, 2018.

Please see attached for additional information. The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

 [B130121 Recall Notice\[1627561672591\].pdf](#)
 [B130121\[1627561672591\].pdf](#)
 [B130121_2021-N47-57-HPFP-FAQ-\(29Jul2021\)\[1627561672591\].pdf](#)
[B130121 Recall Notice\[1627561672591\].pdf](#)
[B130121\[1627561672591\].pdf](#)
[B130121_2021-N47-57-HPFP-FAQ-\(29Jul2021\)\[1627561672591\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All



SIB 13 01 21

2021-07-29

RECALL 21V-XXX: HIGH PRESSURE FUEL PUMP

MODEL

E-Series	Model Description	Production Date	Affected engine type
F02	7 Series Sedan	March 10, 2014 – April 14, 2015	N57T
F10	5 Series Sedan	June 17, 2013 – July 22, 2016	N57T
F15	X5 Sports Activity Vehicle	December 20, 2013 – June 30, 2018	N57T
F25	X3 Sports Activity Vehicle	April 2, 2014 – December 20, 2016	N47T
F30	3 Series Sedan	July 1, 2013 – October 11, 2018	N47T
F31	3 Series Sports Wagon	July 15, 2013 – December 10, 2018	N47T

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective July 29, 2021) on certain Model Year 2014 - 2018 BMW diesel engine models that were produced between June 17, 2013 and December 10, 2018.

This safety recall involves vehicles which have either been manufactured with a high-pressure fuel pump, or received a high-pressure fuel pump during a service visit, that over time, and due to factors such as fuel quality, could cause the pump to shut down as a protective measure with a corresponding loss of vehicle propulsion.

The high-pressure fuel pump will need to be replaced.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B130121 Recall Notice.pdf](#)

[picture_as_pdf B130121_2021-N47-57-HPFP-FAQ-\(29Jul2021\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: High Pressure Fuel Pump – B13 01 21

BMW AG is conducting a Voluntary Safety Recall (effective July 29, 2021) on certain Model Year 2014 - 2018 BMW diesel engine models that were produced between June 17, 2013 and December 10, 2018.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
21V-xyz
High-Pressure Fuel Pump
Model Year 2014-2018
Diesel Engine Models
Issue Date: 07/29/2021

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Certain Model Year 2014-2018 BMW diesel engine models in the US are potentially affected.
- Q2. What is the specific issue?**
This safety recall involves vehicles which have either been manufactured with a high-pressure fuel pump, or received a high-pressure fuel pump during a service visit, that over time, and due to factors such as fuel quality, could cause the pump to shut down as a protective measure with a corresponding loss of vehicle propulsion.
- Q3. Why are other models / vehicles not included in this Safety Recall?**
Other models are equipped with a different high-pressure fuel pump design.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW to have this Safety Recall performed, please contact an authorized BMW center and schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q5. Can I determine if this issue exists in my vehicle?**
If you notice an engine warning lamp in the instrument cluster, your vehicle may be experiencing this issue. Please contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.
- Q6. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through its quality control procedures.
- Q7. How will I be informed of this Safety Recall?**
Owners of potentially affected vehicles will be notified via First Class mail, advising them of this Safety Recall, and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.
- To ensure BMW has your recent contact and vehicle information, owners should visit bmwusa.com/recall and click on "**Manage recall notices and contact information**"
- Q8. How will my vehicle be remedied?**
The high-pressure fuel pump will be replaced for free and should take about one hour.
- Q9. Do I have to wait for my letter to have my vehicle serviced?**
Yes. BMW Group is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed.