

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5881  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 29, 2021

Subject: N212340970 - Safety Recall  
Incorrect Software Calibrations May Affect Certain Driving Assist  
Features

Models: 2021 Chevrolet Tahoe  
2021 GMC Yukon

To: All General Motors Dealers

General Motors is releasing Safety Recall N212340970 today. The total number of U.S. vehicles involved is 2 and are customer driven. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 30, 2021 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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