

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5962
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 14, 2021

Subject: N212329780 - Safety Recall
Mismatched Spare Tire

Models: 2020-2021 Chevrolet Silverado HD
2020-2021 GMC Sierra HD

To: All General Motors Dealers

General Motors is releasing Safety Recall N212329780 today. The total number of U.S. vehicles involved is approximately 86. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery July 29, 2021. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin on October 18, 2021.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 15, 2021 or sooner. All vehicles involved are customer owned. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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