

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC0428, MD Spring Hanger
Recall Number: SRA-M428
Date: July 30, 2021

Applicable Markets: U.S. Canada

Description

Mack has determined that the trucks in question were manufactured with a possible under-torque condition on the steer axle front spring hangers. Under-torqued fasteners may result in premature failure of the fastener that can potentially lead to loss of control and a vehicle crash.

To remedy, the spring hanger bracket fasteners will be torqued to specification.

Model and Model Years Affected

- Certain Mack 2022 MD6 and MD7 model vehicles; Build dates: June 22, 2021 through July 2, 2021.

Vehicle Quantities

- 60 all US

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal on July 30, 2021.
- Owner notification letters will be released on or before August 27, 2021.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.