



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 47R1 / Brake Pressure Unit

This notice is for:

- | | | |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Advisor | |

Date: September 09, 2021

Issue: The rotor and the shaft of the integrated brake system may not have been welded to specifications. During a hard braking maneuver, the ABS hydraulic control unit rotor and shaft could separate, which could lead to a reduction in braking assistance (brake boost) as well as a loss of Antilock Brake System (ABS) functionality and Electronic Stability Control (ESC). Full mechanical braking is still available. During a hard braking maneuver, a reduction in brake assistance (brake boost) could lead to an extended stopping distance. In combination with a loss of ABS and ESC functionalities, this could increase the risk of a crash.

Precautions A failure of the brake booster will be indicated by a warning message in the vehicle's instrument cluster. Should this occur, customers are advised to contact their authorized Audi dealer without delay and make arrangements to have the vehicle serviced.

- Repair:**
- REPAIR AVAILABLE – September 10, 2021 - Replace brake pressure unit.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Parts will be managed by free order.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2021	E-TRON QUATTRO	379
USA	2020	2021	E-TRON SPORTBACK QUATTRO	119
CAN	2021	2021	E-TRON QUATTRO	12
CAN	2021	2021	E-TRON SPORTBACK QUATTRO	13

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – September 2021

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.