

Reference Number: GCUS-3-3239

N212343881-06 - Safety Recall - High Voltage Battery May Melt or Burn - Additional VINs Moved to 'Op

GENERAL MOTORS

DCS6891

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 10, 2024

Subject: N212343881-06 - Safety Recall

High Voltage Battery May Melt or Burn

Additional VINs Moved to 'Open' Status

Models: 2017 – 2019 Chevrolet Bolt EV

To: All General Motors Dealers

Additional 2017 - 2019 model year Chevrolet Bolt EV vehicles have been moved to 'Open' status in IVH and are now eligible for a battery module replacement. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs. The Dealer Maxis App via Global Connect can be utilized to download a list of eligible 'open' VINs. Dealer Maxis should be queried at a minimum weekly for the most up-to-date information on all open field actions. IVH is the best source for individual VIN inquiries.

IMPORTANT

The battery service center will provide the appropriate high voltage battery part number based on the requested VIN. The VIN on the Bill of Lading needs to be verified to exactly match the VIN of the vehicle.

END OF MESSAGE