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## Important Safety Recall

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **RE: Safety Recall 21V552 - Rear Braking System Harness Assembled Incorrectly**

Dear Kalmar Dealer:

Kalmar has decided that a defect, which relates to motor vehicle safety, exists in Ottawa T2 model terminal tractors manufactured between January 4, 2021 and June 8, 2021. As a result of this decision Kalmar has initiated a recall of the affected vehicles.

Our investigation has determined that 2021 model year Kalmar Ottawa T2 vehicles with Electronic Stability Control (ESC) contain a rear braking system harness assembly that was incorrectly assembled (left-to-right) to the rear brake modules. While the brakes still function, this causes the ESC system to throw a fault code and become inactive. Thus, the Stability Control system becomes inactive in the event there was a braking issue that would require stability control.

In order to remedy the situation, customers should contact you to perform field campaign SB21RC0011. The campaign correctly installs and connects the rear braking system harness and reprogram the ESC system and verifies the fault indicator light does not come on inappropriately. The remedy will take approximately 30 minutes (½ hour) to complete. The remedy should be performed at no cost to the customer and Kalmar will reimburse dealers for their work.

If you believe Kalmar has failed or is unable to remedy the defect within a reasonable time you may wish to write to the Administrator, National Highway Traffic Safety Administration,



1200 New Jersey Ave, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at 1-888-327-4236 or go to <http://www.safercar.gov>.

If you have any questions or concerns regarding this repair, contact the Kalmar Product Support Department at 1-785-229-6327.

Yours sincerely,  
Eric Swanson  
Product Safety and Standards Engineer

Brian Goudreau  
Global Warranty Supervisor