

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services

RE: **Recall Campaign Initial Notification**
Replace Overflow Pipe and Transmission Fluid Filter
MY13 X204 (GLK-Class)

Date: July 23, 2021

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID :	Campaign Desc. :	Replace Overflow Pipe and Transmission Fluid Filter
TBA	21V539	21P2197414	
<p>This is to notify you of a new Recall Campaign to replace the overflow pipe and transmission fluid filter on 371 Model Year ("MY") 2013 GLK-Class (X204 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on July 23, 2021.</p>			
Background			
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2013 GLK (X204 platform) vehicles with a 4-cylinder diesel engine, an incorrect variant of the overflow pipe and transmission fluid filter might have been installed by an authorized Mercedes-Benz dealer while performing a prior repair. Installation of an incorrect variant of the overflow pipe could lead to overfilling the transmission with transmission fluid. Depending on the driving situation, this might result in an overflow of transmission fluid through the transmission vent. A risk of fire cannot be ruled out in this circumstance. Depending on the quantity of leaked fluid, the risk of a crash for other road users could increase. In addition, due to the reduced filtration performance of the installed transmission oil filter, a failure of the transmission control unit might occur over the vehicle's life-time. In this case, a stalling of the vehicle cannot be ruled out which could increase the risk of a crash.</p>		
What We're Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the overflow pipe and transmission fluid filter on the affected vehicles.</p>		
Parts	<p>Parts are not yet available. An additional notification will be sent when the remedy is available.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2013		
Vehicle Model	GLK-Class		
Vehicle Populations			
Total Recall Population	371		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY13 GLK-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s). Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY13 GLK-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	<p>Customer letters will be mailed approximately two weeks after the remedy becomes available.</p>		
AOMS/SOMS	<p>AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>		
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>		



While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

