

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services

RE: **Recall Campaign Launch Notification**
Replace Overflow Pipe and Transmission Fluid Filter
MY13 X204 (GLK250 BlueTec)

Date: August 13, 2021

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Overflow Pipe and Transmission Fluid Filter
2021070035	21V539	21P2692003	
<p>This is to notify you of a Recall Campaign launch to replace the overflow pipe and transmission fluid filter on 371 Model Year ("MY") 2013 GLK-Class (X204 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on August 13, 2021.</p>			
Background			
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2013 GLK250 BlueTec (X204 platform) vehicles, an incorrect variant of the overflow pipe and transmission fluid filter might have been installed by an authorized Mercedes-Benz dealer while performing a prior repair. Installation of an incorrect variant of the overflow pipe could lead to overfilling the transmission with transmission fluid. Depending on the driving situation, this might result in an overflow of transmission fluid through the transmission vent. A risk of fire cannot be ruled out in this circumstance. Depending on the quantity of leaked fluid, the risk of a crash for other road users could increase. In addition, due to the reduced filtration performance of the installed transmission oil filter, a failure of the transmission control unit might occur over the vehicle's lifetime. In this case, stalling of the vehicle cannot be ruled out which could increase the risk of a crash.</p>		
What We're Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the overflow pipe and transmission fluid filter on the affected vehicles.</p>		
Parts	Parts are available and can be ordered as necessary.		
Vehicles Affected			
Vehicle Model Year(s)	2013		
Vehicle Model	GLK-Class		
Vehicle Populations			
Total Recall Population	371		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY13 GLK-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s). Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY13 GLK-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		



While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.





Mercedes-Benz

Campaign No. 2021070035, August 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLK-Class vehicles (X204 platform)**
Model year 2013

Replace Overflow Pipe and Transmission Fluid Filter

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2013 GLK250 BlueTec (X204 platform) vehicles, an incorrect variant of the overflow pipe and transmission fluid filter might have been installed by an authorized Mercedes-Benz dealer while performing a prior repair. Installation of an incorrect variant of the overflow pipe could lead to overfilling the transmission with transmission fluid. Depending on the driving situation, this might result in an overflow of transmission fluid through the transmission vent. A risk of fire cannot be ruled out in this circumstance. Depending on the quantity of leaked fluid, the risk of a crash for other road users could also increase. In addition, due to the reduced filtration performance of the installed transmission oil filter, a failure of the transmission control unit might occur over the vehicle's lifetime. In this case, stalling of the vehicle cannot be ruled out which could increase the risk of a crash. An authorized Mercedes-Benz dealer will replace the overflow pipe and transmission fluid filter on the affected vehicles.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 371 vehicles are affected.

Order No. P-RC-2021070035

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Perform automatic transmission fluid and oil filter change

Model 204.904

Work procedure

1. Perform automatic transmission fluid and oil filter change.

i For basic data, see **AP27.00-P-2702W**.

i During the operations to be performed, the overflow pipe of the oil pan **must** be replaced.

i For basic data, see **AR27.10-P-7030W**.

Primary Parts Information

Qty.	Part Name	Part Number
1	Oil filter (transmission)	A 222 277 20 00
1	Overflow pipe (40.5 mm length, green)	A 222 271 00 97
1	Screw plug	N 000 908 01 20 09
1	Sealing ring	N 007 603 01 21 02
6	Screw	A 004 990 35 12
As required	Transmission oil sheet 236.15 (5 l can)	A 000 989 69 05 13 AULW

i Small parts such as screws/bolts, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i Note:

- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: (02-0648) Perform oil change in automatic transmission

Includes: Remove/install engine compartment linings (all) and trims at underbody (all); perform oil filter change; replace overflow pipe of oil pan

(02-0649) Extra work for vehicles with underguard:

Perform oil change in automatic transmission for vehicles with underguard

Damage Code	Operation Number	Labor Time (hrs.)
26 920 03	02-0648	1.9
	02-0649	0.1

i Note

Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.