



July 13, 2021

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2021-2022 MY K5 vehicles manufactured from November 16, 2020 through May 12, 2021 equipped with 2.5-liter Turbocharged engines and 2021 MY Sorento vehicles manufactured from October 26, 2020 through June 8, 2021 equipped with 2.5-liter Turbocharged engines.

The fuel pipe connecting the high-pressure fuel pump to the fuel rail may have been installed with insufficient torque during assembly. In addition, a limited number of fuel pipes may have been manufactured by the supplier out of specification for concentricity. As a result of insufficient torque or improper concentricity, fuel may leak at the pipe connections. Leaking fuel increases the risk of a fire, thereby increasing the risk of injury.

Kia dealers will inspect the fuel pipe to determine whether the pipe falls within the affected supplier lot. If the fuel pipe contains the affected lot date code, the fuel pipe will be replaced with a new one and tightened with the proper torque. If the fuel pipe does not contain the affected lot date code, dealers will inspect the fuel pipe for a fuel leak. If a fuel leak is found, the pipe will be replaced with a new one and tightened with the proper torque. If no fuel leak is found, the fuel pipe will be checked to ensure it is tightened with the proper torque.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) in the week of **July 13, 2021**.

**PARTS INFORMATION:** Part supply will be limited due to the scope of the campaign. A valid VIN will be required for order entry.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of vehicles affected by this recall can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select **SC214** to generate the list.

Kia will start notifying the vehicle owners on **July 21, 2021**. Please start performing the repairs immediately on any affected vehicles currently in your inventory. Note that any vehicle owners who have already paid for repairs related to the high-pressure fuel pipe can submit a request for reimbursement online via the Owner's Section of [www.kia.com](http://www.kia.com).

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,  
Kia Service Department