

News Channel Update | Vans Customer Service and Parts

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| TO: Mercedes-Benz Principals, General Managers, Sales Managers, Service Managers, Parts Managers | FROM: Anthony Washington, Department Manager, Regulations and Certifications |
| Re: Recall Campaign Launch Notification Model 907 (Sprinter) Model Years 2021 Check and Replace Certain Seatbelt(s) | DATE: April 14, 2021 |



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above



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| | | |
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| Campaign No. : | Campaign Desc. : | <h2>Replace Seatbelt(s)</h2> |
| 2022040007 | VS3KISIGUR | |
| <p>This is to notify you of a Recall Campaign launch to replace the seatbelt(s) on approximately 1,158 MY21 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged "OPEN" in VMI on April 15, 2021, and cannot be sold until remedied.</p> | | |
| Background | | |
| Issue | <p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Sprinter vans, has been informed by its supplier Autoliv that it might have been supplied with certain seat belt assemblies manufactured by certain Autoliv Group companies between February 02, 2021 and June 02, 2021, which might not fulfill certain requirements of FMVSS 208 (Occupant Crash Protection). A seat belt retractor that does not function as intended could increase the risk of injury during a crash.</p> | |
| What We're Doing | <p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz Sprinter dealer will check and replace the seat belts as necessary on the affected vehicles.</p> | |
| Parts | Parts are available | |
| Vehicles Affected | | |
| Vehicle Model Year(s) | 2021 | |
| Vehicle Model (s) | Sprinter (907) | |
| Vehicle Populations | | |
| Total Recall | 1,158 | |
| Dealer Inventory | 44 | |
| <p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.</p> | | |
| Next Steps/Notes | | |
| Customer Notification Timeline | An owner notification letter will be mailed in May 2022. | |
| AOMS/SOMS | AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP. | |
| Rental Fleet Partners | This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer. | |
| <p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p> | | |

Mercedes-Benz USA, LLC

A Mercedes-Benz Group AG Company

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Campaign No. 2022040007 April, 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 Sprinter, Model Year
2021 Replace Certain Seat Belts**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz Sprinter vans, has been informed by its supplier Autoliv that it might have been supplied with certain seat belt assemblies manufactured by certain Autoliv Group companies between February 02, 2021 and June 02, 2021, which might not fulfill certain requirements of FMVSS 208 (Occupant Crash Protection). A seat belt retractor that does not function as intended could increase the risk of injury during a crash.

An authorized Mercedes-Benz Sprinter dealer will check and replace the seat belts as necessary on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **1,158** vehicles are involved.

Order No. V-RC-2022040007 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

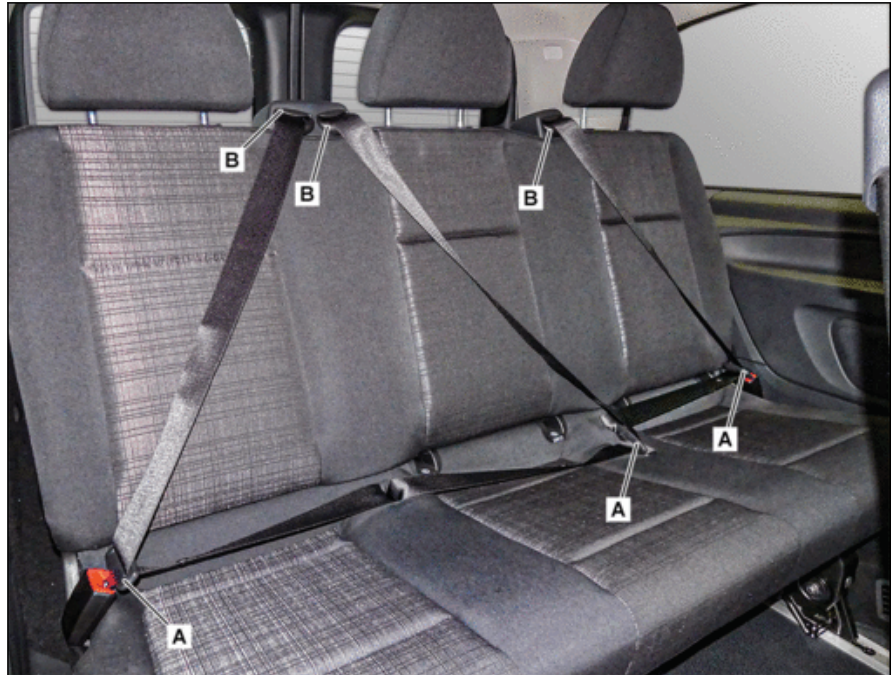
PLEASE CHECK SEAT BELTS PRIOR TO ORDERING THE REPLACEMENT SEAT BELT(S)

Operation no. of the operation texts or standard texts and flat rates

| Category | Op. no. | Operation text | Time | Damage Code | Code |
|----------|---------|---|---------|-------------|------------|
| L | 02 0538 | Operations: Check child seat safety feature on a seat belt | 0.2 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0554 | Operations: Check each remaining child seat safety feature on a seat belt (one child seat safety feature already checked) | 0.1 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0553 | Operations: Replace seat belt on front passenger bench seat (after check) | 0.5 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0552 | Operations: Replace seat belt on B-pillar (after check) | 0.6 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0539 | Operations: Remove 1st passenger bench seat in passenger compartment and replace 1 seat belt (after check) | 1.1 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0540 | Operations: Replace each remaining seat belt of 1st passenger bench seat (passenger bench seat removed) | 0.2 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0547 | Operations: Remove 2nd passenger bench seat in passenger compartment and replace 1 seat belt (after check) | 1.1 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0548 | Operations: Replace each remaining seat belt of 2nd passenger bench seat (passenger bench seat removed) | 0.2 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0549 | Operations: Remove 3rd passenger bench seat in passenger compartment and replace 1 seat belt (after check) | 1.5 hrs | 91 903 55 | VS3KISIGUR |
| L | 02 0550 | Operations: Replace each remaining seat belt of 3rd passenger bench seat (passenger bench seat removed) | 0.2 hrs | 91 903 55 | VS3KISIGUR |

Shown using model 447.703 as an example

- A Seat belt tongue
- B Belt sash guide



S91.40-A023-76

The number of seat belts to be checked with child seat safety features may vary depending on equipment installed. Apart from the driver's seat, all seat belts must be checked according to the specification. Use **Op. no.: 02 0538** for checking the first seat belt with child seat safety feature. Use **Op. no.: 02 0554** for any further seat belt checks at appropriate intervals.

| | | | |
|------------------|--|--|----------------------|
| ⚠ Caution | Risk of injury. Injury may result when the tension in the spring in the automatic belt retractor is released. | Never disassemble automatic belt retractors. | AS91.00-Z-0002-01A |
| Notice | Notes on carrying out repair work in the vehicle interior | | AH68.00-D-0001-01KOS |
| ◀ | Check | | |
| 1 | Check if vehicle is affected by measure. | | |
| ◀ | Check | | |
| 2 | Insert seat belt tongue (A) into respective seat belt buckle. | Clip: Check child seat safety feature of seat belts i The video shows operation steps 2 to 5. Check at appropriate intervals. See operation step 7. | GB91.40-S-0000-01A |

| | | | |
|---|--|---|---|
| 3 | Pull seat belt completely out of belt sash guide (B) to end stop. | <p>i</p> <p>The seat belt must be fully pulled out all the way to the end stop.</p> | |
| 4 | Allow seat belt to slowly roll in again automatically up to the end. | <p>i</p> <p>Seat belt tongue (A) remains engaged.</p> <p>i</p> <p>A significant rattling noise can be heard from the area of the seat belt retractor when the seat belt is rolling in.</p> <p>The rattling noise indicates that the child safety lock is activated.</p> | |
| 5 | Slowly and carefully attempt to pull seat belt out of belt sash guide (B). | <p>i</p> <p>Do not perform any sudden pulling movements.</p> <p>i</p> <p>It must not be possible to pull out the seat belt; it must remain engaged.</p> | |
| 6 | Open seat belt buckle and allow seat belt to completely retract. | | |
| 7 | Repeat operation steps 2 to 6 a total of 5 times per seat belt. | <p>If the function of the checked seat belts is OK after at least 5 repetitions (see operation steps 2 to 6),</p> <p style="text-align: center;">↓</p> <p>end the measure.</p> <p>If the function of the seat belts on at least one of the checked seat belts after one repetition is not OK (see operation steps 2 to 6),</p> <p style="text-align: center;">↓</p> <p>replace respective seat belt.</p> <p>Remove/install seat belt on B-pillar</p> <p>Remove/install seat belt on front passenger bench seat Model 907.1/6/7 with code S23 (Front passenger bench seat)</p> <p>Remove/install left seat belt of passenger bench seat Model 907.6/7 with seats in passenger compartment</p> <p>Remove/install center seat belt of passenger bench seat Model 907.6/7 with seats in passenger compartment</p> <p>Remove/install right seat belt of passenger bench seat Model 907.6/7 with seats in passenger compartment</p> | <p>AR91.40-D-1015TS</p> <p>AR91.40-D-1040TS</p> <p>AR91.40-D-1209TS</p> <p>AR91.40-D-1208TS</p> <p>AR91.40-D-1207TS</p> |

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Parts ordering note

| Part no. | Designation | Quantity |
|----------|--|-----------|
| | Seat belt (see XENTRY Parts Information) | as needed |