

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6159
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 12, 2022

Subject: REVISION: N20232425-01 - Safety Recall
Roof Rail Air Bag Inflator May Rupture
Revised Service Procedure Initial Important and Danger Statements,
Serial Number Recording and WCAP Information

Models: 2015-2016 Chevrolet Silverado 1500
2015-2016 Chevrolet Silverado 2500/3500
2015-2016 GMC Sierra 1500
2015-2016 GMC Sierra 2500/3500

To: All General Motors Dealers

The service procedure initial Important and Danger statements have been updated along with clarification for the new (L and R side) part serial number recording information. The WCAP section has also been updated to provide additional information for claim submission. Please discard all previous copies of N202324251.

Important: This is a phased launch. The initial supply of parts will only cover impacted VINs registered in the following states: Florida, Texas, Georgia, Alabama, Mississippi, Louisiana, Arkansas, North Carolina, South Carolina, Oklahoma, New Mexico, Arizona, California, US Virgin Islands, Puerto Rico, Hawaii, Guam, Global Export and Mexico. Additional States and Canada will be added as more parts become available.

Question and Answer Document (Q&A)

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

END OF MESSAGE
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