



## Reminder: New CSMT Application Function - Replacement Part Traceability (RPT)

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Replacement Part Traceability (RPT) is now active within the CSMT application. This means that if a Bulletin, Field Action, or Recall requests information about the replacement part for traceability purposes, the RPT function should be used and will make it easier on dealers, technicians, and warranty administrators. Safety Recall N202324251, released today, will be the first document requesting a RPT submission.

### [SIMPLE. FAST. EFFICIENT.](#)

Replacement Part Traceability allows dealerships to scan the VIN of the vehicle and the new replacement part barcode easily and efficiently. This new process will eliminate your technicians and warranty administrators from the hassle of writing down traceability numbers on the job card and then having to transfer the information into the warranty claim.

The new process involves use of the Certified Service Mobile Toolbox (CSMT) app and its new "**RPT**" tool. Dealership technicians will be able to scan the VIN of a vehicle and then scan the traceability barcode of the critical new replacement part. Once both items are scanned, the employee will confirm the information is correct and follow the final steps to submit the information to General Motors. General Motors will then store this critical information for potential future use.

### [WHEN TO USE RPT](#)

The use of RPT will always be prompted from the instructions within a Field Action, Recall, or Bulletin. The documentation will specifically say to use RPT and will include reference material to assist in completing the RPT submission.

### [DOWNLOADING THE CSMT APP](#)

RPT submissions can only be fulfilled using the CSMT app. The person fulfilling these requests must have the app downloaded to an accessible mobile device. The CSMT app is available to download for free through the app store on any compatible device. Just search for "**CSMT**"!

Please note, the CSMT app is only compatible with the following devices:

- Apple iPhone or iPad devices must have operating systems (iOS) version 13.6 or greater.
- Android devices must have operating system (OS) version 8.1 or greater .

### [OTHER RESOURCES](#)

For additional information on RPT, including downloading the CSMT application, please view Bulletin 22-NA-070, attached for your convenience.