

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6137  
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 21, 2022

Subject: N202324251 - Safety Recall  
Roof Rail Air Bag Inflator May Rupture

Models: 2015-2016 Chevrolet Silverado 1500  
2015-2016 Chevrolet Silverado 2500/3500  
2015-2016 GMC Sierra 1500  
2015-2016 GMC Sierra 2500/3500

To: All General Motors Dealers

General Motors is releasing Safety Recall N202324251 today. The total number of U.S. vehicles involved is approximately 398,902. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery November 25, 2020, for GM recall N202309680/N202309681/N202309682 (NHTSA recall 20V736; Transport Canada recall 2020-576). On July 1, 2021, these vehicles were moved to safety recall N202324251 with additional population which were also placed on stop delivery.

**Important: This is a phased launch. The initial supply of parts will only cover impacted VINs registered in the following states: Florida, Texas, Georgia, Alabama, Mississippi, Louisiana, Arkansas, North Carolina, South Carolina, Oklahoma, New Mexico, Arizona, California, US Virgin Islands, Puerto Rico, Hawaii, Guam, Global Export and Mexico. Additional States and Canada will be added as more parts become available.**

**Question and Answer Document (Q&A)**

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin on May 4, 2022.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated April 21, 2022. ***Please hold all warranty transactions until Monday, April 24, 2022.***

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS