

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5880
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 28, 2021

Subject: N212329840 - Safety Recall
Engine Heater Short Circuit
Population Expansion

Models: 2017 – 2019 Silverado 2500/3500
2017 – 2019 Sierra 2500/3500
Equipped with 6.6L Diesel Engine (RPO L5P)

To: All General Motors Dealers

On July 1, 2021, General Motors released Safety Recall N212329840 for Engine Heater Short Circuit. Additional 2017 - 2019 model year Chevrolet Silverado 2500/3500 and GMC Sierra 2500/3500 vehicles have been added to this Safety Recall.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen is updated.

END OF MESSAGE

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