

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5857  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 1, 2021

Subject: N212329840 - Safety Recall  
Engine Heater Short Circuit

Models: 2017 – 2019 Silverado 2500/3500  
2017 – 2019 Sierra 2500/3500  
Equipped with 6.6L Diesel Engine (RPO L5P)

To: All General Motors Dealers

General Motors is releasing Safety Recall N212329840 today. The total number of U.S. vehicles involved is approximately 322,541. Please see the attached bulletin for details.

VINs in Safety Recall N182206310, N182206311 (2017 – 2019 Chevrolet Silverado 2500/3500 and GMC Sierra 2500/3500) and VINs in Customer Satisfaction Program N192264210 will move into this Safety Recall.

This message is being resent to include the Notice to Customer and an updated bulletin.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 2, 2021 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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