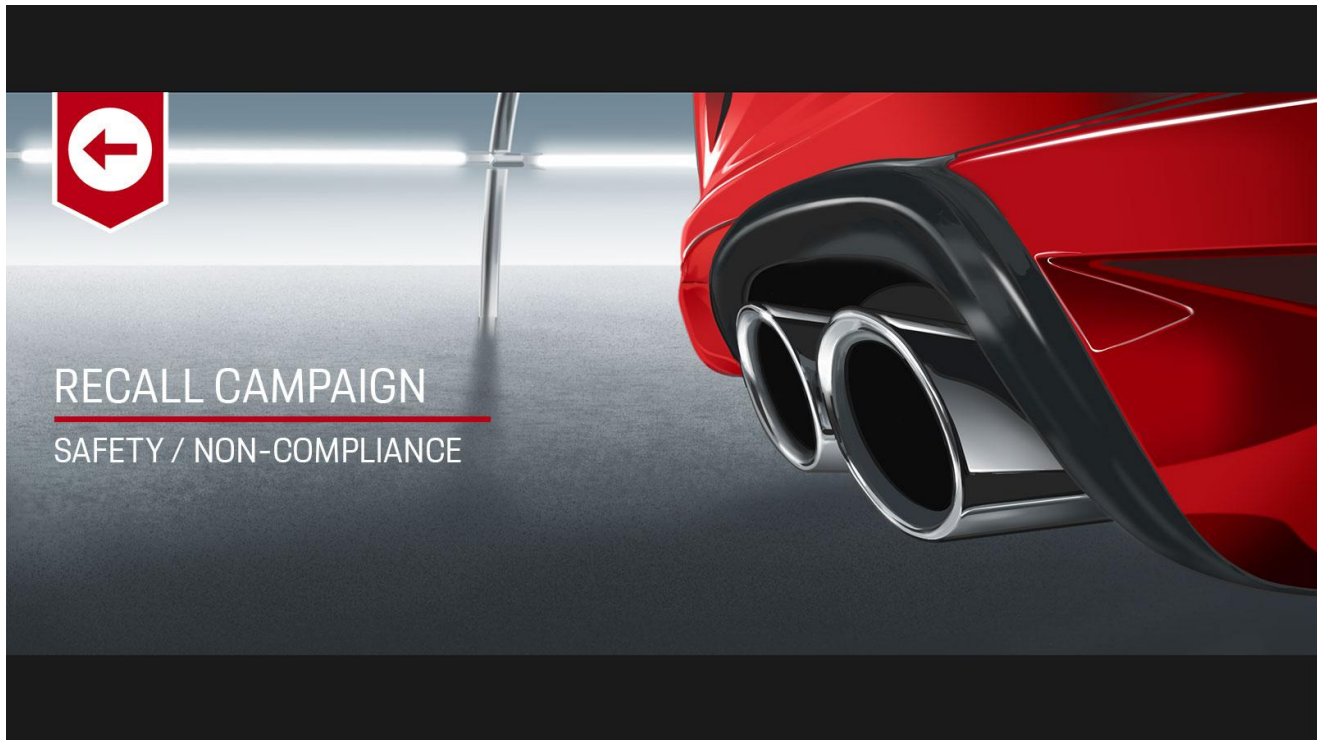


AMB4 Recall campaign – Replacing steering column screws on steering gear



AMB4 Recall campaign - Replacing steering column screws on steering gear

Overview

Due to an error during production, there is a possibility that the screws securing the steering column to the steering gear do not meet the required specifications on the affected vehicles.

If this is the case, the steering column can become detached from the steering gear over the service life of the vehicle. As a result, we cannot rule out the possibility that the steering will fail.

To prevent this from happening, the steering column screws must be replaced.

Model type	Cayenne (9YA/9YB)
Model year	2018 - 2021
Number	21

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Parts required

Parts are available and can be **ordered via PPL with no PRMS ticket needed.**

Part No.	Designation	Quantity/vehicle	Parts return*
N 10518405	Cheese head bolt, M8 x 30	1	No
PAF00072900	Internal hexagon round-head bolt, M8 x 20	3	No

* The parts must be stored until such time as the **related warranty or campaign claim has been credited.** If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1:

Damage Code	AMB4 99 000
Repair Code	2
Working time	100 TU

Further information

Work instruction	TI No. 107/21, Group 4, Service, AMB4
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Technical Information*

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