News Channel Update |

Vehicle Compliance & Analysis

TO: Mercedes-Benz Dealer Principals, General Managers,	FROM: Gregory Gunther, Department Manager, Vehicle
Sales Managers, Service Managers, Parts Managers	Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification	DATE: July 7, 2021
Check the Rear Seat Row Seat Belts	
MY21 CLS-Class, G-Class, E-Class, AMG GT-Class (257,	
213, 463, 290 platform)	

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



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Campaign No.:	NHTSA ID	Campaign Desc. :	Check the Rear Seat Row Seat Belts	
TBA	21V483	21P2197406		
This is to notify you of a new Recall Campaign to check the rear seat row seat belts on 4,925 Model Year MY2021- CLS-Class, G-Class, E-Class, AMG GT-Class (257, 213, 463, 290 platform) vehicles. The recall campaign will not be visible on the www.safercar.gov. Affected VINs will be flagged in VMI as "PENDING" on July 7, 2021 .				
Background				
Issue		Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has been informed that it might have been supplied by its supplier Autoliv with certain seat belt assemblies manufactured by certain Autoliv Group companies between October 26, 2020 and January 27, 2021, which might not fulfill certain requirements of FMVSS 208. The potential issue is described by Autoliv in its equipment report as follows: "Autoliv has determined that these seat belt assemblies do not comply with FMVSS 208 S7.1.1.5, which requires each designated seating position except the driver's position to have "a seat belt assembly whose lap belt portion is lockable so that the seat belt assembly can be used to tightly secure a child restraint system." The subject seat belt assemblies have a feature that converts the retractor from an emergency locking retractor (ELR) to an automatic locking retractor (ALR). The seat belts convert to the ALR mode after the webbing has been fully withdrawn from the retractor. The system is designed so that as the seat belt is released into the retractor, the ALR function remains active so a child restraint seat can be tightly secured. However, in certain seat belt assemblies the ALR function deactivates early before the webbing is fully retracted." Based on information provided by the supplier so far, MBAG sees there is no increased risk to the safety of child restraint seat occupants. Therefore MBAG intends to file a petition for "inconsequential noncompliance".		
What We're Doing		MBAG intends to submit a petition for inconsequential noncompliance to NHTSA. Vehicles subject to this recall that are presently in dealer inventory can be remedied as soon as a remedy is available. The Work Instructions for the repair of these dealer inventory vehicles will be provided via a Service Campaign of the same name. An update will be provided once the Service Campaign is ready to launch.		
Parts		A remedy is not yet available. An additional notification will be sent once NHTSA rules		
upon the petition or a remedy is available. Vehicles Affected				
Vehicle Model Year(s)				
Vehicle Model		CLS-Class, G-Class, E-Class, AMG GT-Class		
Vehicle Populations				
Total Recall Population		4,925		
Total Vehicles in Dealer	r Inventory	116		
Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY21 CLS-Class, G-Class, E-Class, AMG GT-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Vehicles in dealer inventory will be remedied via a Service Campaign of the same name and will be flagged as "OPEN" and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased. Vehicles not included in the upcoming Service Campaign will be subject to the determination of NHTSA's ruling on MBAG's Petition for Inconsequential Noncompliance. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s) Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY21 CLS-Class, G-Class, E-Class, AMG GT-Class vehicles covered by this notification until the vehicle has been repaired.				
	Next Steps/Notes			
AOMS/SOMS AOMS – This recall may generate questions from your dealers. Please forward this notice to your dealers. ASAP.				



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While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.

