



Highland  
RIDGE RV



**IMPORTANT SAFETY RECALL**

Safety Recall: NHTSA # 21V-449  
July 2021

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021, White Hawk travel trailers.

***Reason for Recall***

Metallic electrical boxes may not be grounded. An ungrounded metallic electrical box can pose an undue risk of shock or electrocution if the box would become energized, increasing the risk of injury.

***Recall Remedy***

Remedy consists of adding a bare copper grounding conductor to the metallic electrical box with either a listed green ground screw or grounding clip. The remedy is free of charge and will take approximately 30 minutes to complete.

***What we need you to do***

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

**VIN**

Please confirm the unit serial number requires the Recall Remedy, using unit Management in Jayco Partners. The Instructions for the Recall Remedy are available under the Case Recall 21V-449 in attachments.

**Federal law** requires the Recall Remedy completed on this unit **prior** to customer delivery.

**If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information.** Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,  
Compliance Management  
Jayco Towable Product