

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2021-2022 MY Kia K5 vehicles equipped with 2.5L Turbo-GDI engines manufactured from November 16, 2020 through May 12, 2021.

The control logic for the Rack-Mounted Motor Driven Power Steering (R-MDPS) system lacks a communication fault diagnosis feature. If such communication fault occurs while the vehicle is driven around a curve with Lane Following Assist (LFA) engaged, the MDPS may retain the vehicle's pre-fault steering assist level, even after the vehicle exits the curve. If this occurs, increased steering effort can result, increasing the risk of a crash.

Dealers will update the MDPS software logic to a version that recognizes communication faults.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles.

Kia will start notifying the vehicle owners on June 24, 2021.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

<u>NHTSA ADVISORY:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

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Sincerely,

Kia Service Department

Enclosures