



June 16, 2021

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2021-2022 MY Kia K5 vehicles equipped with 2.5L Turbo-GDI engines manufactured from November 16, 2020 through May 12, 2021.

The control logic for the Rack-Mounted Motor Driven Power Steering (R-MDPS) system lacks a communication fault diagnosis feature. If such communication fault occurs while the vehicle is driven around a curve with Lane Following Assist (LFA) engaged, the MDPS may retain the vehicle's pre-fault steering assist level, even after the vehicle exits the curve. If this occurs, increased steering effort can result, increasing the risk of a crash.

Dealers will update the MDPS software logic to a version that recognizes communication faults.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com in the week of **June 16, 2021**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of vehicles affected by this recall can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select **SC213** to generate the list.

Kia will start notifying the vehicle owners on **June 24, 2021**. Please start performing the repairs immediately on any affected vehicles currently in your inventory. Note that any vehicle owners who have already paid for repairs related to the R-MDPS can submit a request for reimbursement online via the Owner's Section of www.kia.com.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,
Kia Service Department