

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5895  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 11, 2021

Subject: N202308930 - Safety Recall  
Rear Suspension Toe Link May Break

Models: 2010 – 2013 Buick LaCrosse  
2012 – 2013 Buick Regal  
2013 Chevrolet Malibu

To: All General Motors Dealers

General Motors is releasing Safety Recall N202308930 today. The total number of U.S. vehicles involved is approximately 217,305. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery December 21, 2020. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-9188 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin on August 19, 2021.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 12, 2021 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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