

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5816
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 3, 2021

Subject: N212336230 - Safety Recall
Improper Inspection for Overcured Tires

Models: 2019 Chevrolet Silverado 1500
2019 GMC Sierra 1500

To: All General Motors Dealers

General Motors is releasing Safety Recall N212336230 today. The total number of U.S. vehicles involved is approximately 875. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated June 4, 2021 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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