

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC0425, Mack Proprietary Hubcap
Recall Number: SRA-M425
Date: June 15, 2021

Applicable Markets: U.S. Canada

Description

Mack has determined that proprietary hubcap wheel covers lack the spring retention force required to retain the hubcap to the wheel. These wheel covers could become separated from the vehicle while in motion. If the hubcap cover comes off, it can result in a hazard to other road users and potentially result in an injury.

At this time, Mack Trucks is requiring the defective covers be removed and destroyed.

Replacement covers should be available by the end of the 3rd Quarter or the beginning of the 4th Quarter 2021. Once these covers are made available, there will be a follow up service campaign to provide the replacement branded covers. Dealers and customers will be notified when parts are available.

Model and Model Years Affected

- Certain Mack 2021 & 2022 Anthem, Granite, and Pinnacle; Build dates: September 8, 2020 through May 13, 2021.

Vehicle Quantities

- 404 (307 U.S., 84 Canada, 13 Export)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal on June 15, 2021.
- Owner notification letters will be released on or before July 23, 2021.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.