REVISED Safety Recall Advanced Communication – Y26

FCA US LLC (FCA US) has announced a safety recall on certain 2012 through 2021 Model Year (D2) Ram 3500 Pickup, (DD) Ram 3500 Cab Chassis, (DP) Ram 4500/5500 Cab Chassis trucks.

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

> **IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to $21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles with flanged lug nuts may have their lug nuts over-torqued during service due to an incorrect torque specification in the Service & Owner's manuals. A yielded wheel stud may eventually break, which could lead to a wheel separating from the vehicle during operation. A wheel separating from the vehicle could cause a vehicle crash without prior warning and/or the wheel/tire could pose a risk to other vehicles or pedestrians.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect the wheel studs and update the torque specification in owner's information and published service documents. Vehicles found with studs that are potentially yielded will have a new stud installed and the lug nuts tightened to the updated torque specification. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 3rd Quarter of 2021.

ADDITIONAL INFORMATION

Vehicles placed in this campaign are either sold, available via bailment or fleet, or have a claim or narrative pertaining to possible wheel and tire removal. After 8/18/21, requests for potential changes to the campaign number will no longer be accepted.

As a reminder, any vehicles previously transferred from Y26 to Y36 still have the Y36 recall open. Ensure that the Y36 recall instructions are followed by the dealer so that the campaign can be closed in a timely manner.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC

DEALER REQUEST TO EVALUATE VIN(S) IN Y26 SAFETY CAMPAIGN

Instructions:
- Copy and paste the text below onto dealer and/or bailment company letterhead
    - Note: depending on vehicle location, may require BOTH dealer and bailment company letters (i.e. if vehicle moved locations)
- Add VINs and rationale/reason for transfer (i.e. unwound sale, upfit w/o wheel/tire removal, etc.)
- Sign and date as appropriate by Service Manager or higher level management
- Submit to appropriate company representative

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ATTN: FCA US LLC Vehicle Safety & Regulatory Compliance / Office of the General Counsel

I am aware that FCA US LLC (FCA US) has announced a safety recall on certain 2012 through 2021 Model Year (D2/DD/DP) RAM 3500-5500 vehicles. Some of the above vehicles with flanged lug nuts may have their lug nuts over-torqued during service due to an incorrect torque specification in the Service & Owner's manuals. Reference campaigns #Y26 and #Y36.

The following VIN(s) are currently live and searchable under campaign #Y26. I certify that this/these VIN(s) have not had ANY of the four (4) wheels and tires removed, re-torqued or modified. Therefore, I am requesting review of these VIN(s) for transfer from campaign #Y26 to #Y36. I will then appropriately close campaign #Y36 according to the FCA US released dealer instructions posted on Dealer Connect under Recall Central.

VIN(s)

xxxxxxxxxxxx   Reason: _____

xxxxxxxxxxxx   Reason: _____

xxxxxxxxxxxx   Reason: _____

_____   _____
Service Manager   Date