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**Sent on** 05 25 2021 **Expires on** 06 13 2021

**From** Parts Division

**Subject** Part Inspection and Stop Sale/ Return Request - Rear Reflector Recall 5/24/21

Date: 5/25/21

From: Parts Operations, Campaign Group

Subject: Part Inspection and Stop Sale/ Return Request – Rear Reflector Recall

On Monday 24, 2021, American Honda notified NHTSA of a stop sale and safety recall for CERTAIN 2020-2021 C125A, CBR300R/RA, CB500X/XA, CB500FA, CBR500R/RA, CB650RA, CBR650RA, CMX300/A, CMX500/A, CRF250L/LA/LR/LRA, CRF300L/LA/LR/LRA, MONKEY125/A, GROM125/A motorcycles to replace the rear reflector, which does not meet FMVSS reflectiveness requirements. A rear reflector that does not meet reflective requirements may reduce visibility from behind, increasing the risk of a rear collision and possible injury or death.

To ensure proper repairs, American Honda stopped the sales of all pre counter-measured rear reflectors. Effective immediately all dealers that have inventory of the below parts are asked to inspect and based on inspection, stop installing and return parts back to American Honda.

Inspection Request for PN 33741-KPL-902:

Check your current inventory and prior to installation or sale of this part to see if the back of the rear reflector has a painted checkmark as show in picture below. If checkmark is present, parts are ok to use. If no checkmark, parts are defective - you must not install or sell the affected parts and return to American Honda immediately.



33741-KPL-902 Return Request:

You must inspect, and based on inspection, return all defective Rear Reflectors (P/N 33741-KPL-902) in your inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your

SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Rear Reflector Return" in the Remarks Section.
5. When approved, an "Authorization Return Document" via mail will be received.
6. Return defective P/N 33741-KPL-902 back to American Honda.

**Order adjustment requests (OARs) must be submitted by 6/8/21.**

If your dealership incurs freight costs for parts return, please send the following information to obtain reimbursement to [ahm\\_inflator\\_swap@ahm.honda.com](mailto:ahm_inflator_swap@ahm.honda.com)

- Copy of Return Authorization Form
- Copy of the freight bill
- Freight Amount
- Comments: "Requesting freight reimbursement for STOP SALE Parts"

Thank you,

American Honda Motor Co., Inc.

Parts Operations

