



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 21V-380

CAN: 2021-317

Safety Advisory: 21-411

July 15, 2021

**SAFETY ADVISORY 21-411**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017-2021 Cougar Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided under certain side load stress conditions the frame exhibits excessive flexing at the area of the axle spring hangers. Under certain conditions during travel, the frame rail may yield and buckle possibly leading to an increased failure and vehicle crash. The vehicles included in the recall are:

**Model: Cougar Fifth Wheel 368MBI**

Year	Serial Number Ranges
2017	H2507991 - H2507991
2018	J2500656 - J2513103
2019	K2500281 - K2512038 KR505946 - KR506005
2020	L2500107 - L2508889
2021	M2500058 - M2504615

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

- |         |         |         |         |
|---------|---------|---------|---------|
| «VIN1»  | «VIN2»  | «VIN3»  | «VIN4»  |
| «VIN5»  | «VIN6»  | «VIN7»  | «VIN8»  |
| «VIN9»  | «VIN10» | «VIN11» | «VIN12» |
| «VIN13» | «VIN14» | «VIN15» | «VIN16» |
| «VIN17» | «VIN18» | «VIN19» | «VIN20» |
| «VIN21» | «VIN22» | «VIN23» | «VIN24» |
| «VIN25» | «VIN26» | «VIN27» | «VIN28» |
| «VIN29» | «VIN30» | «VIN31» | «VIN32» |
| «VIN33» | «VIN34» | «VIN35» | «VIN36» |
| «VIN37» | «VIN38» | «VIN39» |         |

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #21-411, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada