



CAMPAIGN BULLETIN

Fuel Pump Preliminary Recall Announcement

Reference: Fuel Pump

Date: May 27, 2021

Attention: Retailer Principal, Sales, Parts and Service Managers

******* Preliminary Announcement *******

Nissan Group is committed to the safety and security of our clients and their passengers. Nissan Group has notified the National Highway Traffic Safety Administration (NHTSA) and Transport Canada that it is recalling certain MY2020-21 INFINITI QX80 and Nissan Armada/Patrol vehicles in the USA, Canada and other markets to replace the fuel pump module.

Due to a supplier manufacturing issue that has since been corrected, the fuel pump module may not meet design specification on some of the affected vehicles. In this condition, the fuel pump module may bind internally, which can result in an engine stall. Retailers will be able to identify these vehicles in Service Comm and DBS National Service History on June 2, 2021. A campaign announcement and repair information will be distributed on that date. No action is required at this time.

Frequently Asked Questions (FAQ):

Q: What is the repair and how long will it take?

A: The campaign requires replacement of the fuel pump module, which could take up to approximately one (1) hour at an authorized INFINITI retailer or Nissan dealership.

Q: How many vehicles are involved?

A: Approximately 32,122 MY2020-21 INFINITI QX80 and Nissan Armada/Patrol vehicles in the USA, Canada and other markets.

Q: Have there been any reported accidents?

A: Nissan Group is not aware of any accidents related to this issue.

Q: Are there any safety risks?

A: If the incident condition occurs, the engine may stall during driving and the vehicle may not restart, increasing the risk of a crash.

Q. Where can owners with affected vehicles find additional information?

A. Beginning June 2, 2021, owners can contact their local INFINITI retailer or Nissan dealer to find out additional information. In the USA market, clients can also use the INFINITI Recall Lookup Tool located at <https://www.infiniti-usa.com/recalls-vin>.

Revision History:

| Date | Announcement | Purpose |
|--------------|----------------------------------|-----------------------------------|
| May 27, 2021 | Voluntary Safety Recall Campaign | Preliminary Campaign Notification |