



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 21V-368

CAN: 2021-315

Safety Advisory: 21-409

June 18, 2021

SAFETY ADVISORY 21-409

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021 High Country Montana Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population may have 120VAC wiring connectors for the slide room circuit that can get wet and stay wet for extended periods of time due to the way they are mounted. Under certain conditions if the 120VAC connections are wet for an extended period of time it can lead to an increased risk of fire and/or damage to personal property. The vehicles included in the recall are:

2021 High Country Montana Fifth Wheels, All Models

Serial Number Range: MA740000 - MA743291

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

- | | | | |
|---------|---------|---------|---------|
| «VIN1» | «VIN2» | «VIN3» | «VIN4» |
| «VIN5» | «VIN6» | «VIN7» | «VIN8» |
| «VIN9» | «VIN10» | «VIN11» | «VIN12» |
| «VIN13» | «VIN14» | «VIN15» | «VIN16» |
| «VIN17» | «VIN18» | «VIN19» | «VIN20» |
| «VIN21» | «VIN22» | «VIN23» | «VIN24» |
| «VIN25» | «VIN26» | «VIN27» | «VIN28» |
| «VIN29» | «VIN30» | «VIN31» | «VIN32» |
| «VIN33» | «VIN34» | «VIN35» | «VIN36» |
| «VIN37» | «VIN38» | «VIN39» | «VIN40» |
| «VIN41» | «VIN42» | «VIN43» | «VIN44» |
| «VIN45» | «VIN46» | «VIN47» | «VIN48» |
| «VIN49» | «VIN50» | «VIN51» | «VIN52» |
| «VIN53» | «VIN54» | «VIN55» | «VIN56» |
| «VIN57» | «VIN58» | «VIN59» | «VIN60» |
| «VIN61» | «VIN62» | «VIN63» | «VIN64» |
| «VIN65» | «VIN66» | «VIN67» | «VIN68» |
| «VIN69» | «VIN70» | «VIN71» | «VIN72» |
| «VIN73» | «VIN74» | «VIN75» | «VIN76» |
| «VIN77» | «VIN78» | «VIN79» | «VIN80» |
| «VIN81» | | | |

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #21-409, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada