



June 1, 2021

Dealer

Address

From: Len McDougall, Head of Sales and Service, Roadtrek Inc.

RE: Notice of Recall: NHTSA 21V356

Roadtrek Inc. is recalling certain model year 2020 to 2021 Roadtrek, Zion, Zion SRT and Play vehicles manufactured from March 13, 2020, through April 30, 2021, and built on the Dodge RAM ProMaster Chassis. An additional alternator has been installed during production to facilitate house battery charging that may have a faulty internal regulator. This faulty internal regulator may potentially enter a stage of overvoltage exceeding 16 volts possibly damaging the RV mounted auxiliary AGM batteries. It could also possibly render the electrical system inoperable requiring AGM battery and engine generator replacements. If the electrical system becomes inoperative, it may cause the AGM black battery caps to become unseated and increase the risk of injury.

Corrective action requires that the customer take their motorhome to an authorized dealer for an inspection of the undermount AGM generator. If the undermount AGM generator is fitted with a brown cap it is fine. If it has a black cap, then the generator will be required to be replaced. Notices have been sent to all potentially affected customers.

If you have a unit that is affected, please contact Roadtrek Inc. at **1-888-762-3873** or by email to dealersupport@roadtrekinc.com

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this RECALL may cause.