



IMPORTANT SAFETY RECALL NOTICE 21V343

May 25, 2021

[DEALER NAME]
[DEALER ADDRESS]
[DEALER CITY, STATE ZIP CODE]

Unit VIN: [VIN]

Model: [Model]

Serial: [serial number]

Dear Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that certain 2021 model year Vista and Vintage Cruisers, Gulf Breeze, Matrix, Streamlite, Northern Express, Envision and Geo Travel Trailers manufactured by Gulf Stream Coach, Inc. ("Gulfstream") do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 110 – "Tire Selection." The Federal Certification Label may contain incorrect tire size and tire pressure information. Load carrying capacity of tires remains the same.

Incorrect tire tag identifies the tires as being ST205/75R14D with 2200 pounds carrying capacity at 75 PSI, the substitute tire which is the subject of this recall is a ST215/75R14D with 2200 pounds carrying capacity at 65 PSI.

The potential for improper inflation [65PSI vs error 75 PSI] of the current tires exists if a trailer is labeled incorrectly. There is a potential risk of over inflation which could result in reduced traction and performance of the tires as well as cause uneven tire wear potentially resulting in poor handling and an increased risk of crash

A replacement label is enclosed to replace the original label. To install, make sure the original label is removed from the vehicle, the area where the original label was installed should be clean and dry to promote adequate adhesion of the new replacement label. Remove the label backer exposing the adhesive backed label and put in place with applied pressure.

Once the label is installed, inspections and repairs are complete, please complete and return the enclosed postcard that is pre-stamped and addressed for your convenience.

Dealer Campaign Responsibility:

Our records indicate the vehicle identified above is still in your possession. Federal Law requires that this unit be repaired prior to delivery to a retail customer. Therefore, the vehicle must be held and repaired per the service procedure of this Recall campaign before an owner takes possession.

If the vehicle covered by this Safety Recall Notice is no longer in inventory, please provide the contact information for the new owner by calling Gulf Stream Coach, Inc. at (800)482-6456 or by filling out and returning the enclosed prepaid postcard.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

If you experience any difficulties in getting your vehicle repaired promptly and without charge, please contact the Service Manager at the service facility. If you still have concerns, please call Gulf Stream Coach at 1-800-482-6456 or towtech@gulfstreamcoach.com. and speak to a Towable Service Representative regarding this notice.

If after having attempted to take advantage of this recall you believe that the service and repair that you have received through Gulf Stream Coach is unsatisfactory you may submit a complaint to the Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue SE, Washington, DC 20590, or call the Vehicle Safety Hotline (888) 327-4236, 800-424-9153 or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
Gulf Stream Coach, Inc.