

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 21V-xxx: Headliner  
**Date:** Wednesday, May 12, 2021 9:20:47 AM

Publish Date: May 12, 2021  
From: Technical Service  
Expiration Date: May 26, 2021

DCSnet Message  
**Urgent**






Subject: **BMW Recall 21V-xxx: Headliner**

BMW AG has issued a Delivery Stop (effective April 30, 2021) on a small number of Model Year 2021 BMW 2 Series Coupe and M2 Competition Coupe vehicles that were produced between March 24, 2021 and April 1, 2021. This Delivery Stop has been upgraded to a Safety Recall as of May 12, 2021.

Please see attached bulletin, Recall Notice and Q&A for more information. The bulletin will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments:

 [B510821 Recall Notice\[1620823577354\].pdf](#)  
 [B510821\\_2021-F22-87-Headliner-FAQ-\(12May2021\)\[1620823577354\].pdf](#)  
 [B510821\\_REV01\[1620824418640\].pdf](#) [B510821 Recall Notice\[1620823577354\].pdf](#)  
[B510821\\_2021-F22-87-Headliner-FAQ-\(12May2021\)\[1620823577354\].pdf](#)  
[B510821\\_REV01\[1620824418640\].pdf](#)

Recipients: BMW Passenger Cars, 10732, BMW of Bellevue, All Departments, All Personnel  
BMW Passenger Cars, 16815, Tulley BMW, All Departments, All Personnel  
BMW Passenger Cars, 17990, Steve Thomas BMW, All Departments, All Personnel  
BMW Passenger Cars, 20741, BMW/MINI North Scottsdale, All Departments, All Personnel



**SIB 51 08 21**  
**RECALL 21V-XXX: HEADLINER**

2021-05-12

This Service Information Bulletin (Revision 1) replaces SI B51 08 21 **dated April 30, 2021**.

**What's new:**

- This Delivery Stop has been upgraded to a Safety Recall
- New attachments – Recall Notice and Q&A

**MODEL**

E-Series	Model Description	Production Date
F22	2 Series Coupe	March 24, 2021 – March 31, 2021
F87	M2 Competition Coupe	March 26, 2021 – April 1, 2021

**AFFECTED VEHICLES**

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

**SITUATION**

BMW AG has issued a Delivery Stop (effective April 30, 2021) on a small number of Model Year 2021 BMW 2 Series Coupe and M2 Competition Coupe vehicles that were produced between March 24, 2021 and April 1, 2021. This Delivery Stop has been upgraded to a Safety Recall as of May 12, 2021.

In a crash where the head air bag deploys, a support within the headliner (in the roof) may become loose. If it were to separate and contact a passenger, it could increase the risk of injury.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

**Supporting Materials**

[picture\\_as\\_pdf B510821 Recall Notice.pdf](#)

[picture\\_as\\_pdf B510821\\_2021-F22-87-Headliner-FAQ-\(12May2021\).pdf](#)

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Headliner – B51 08 21

BMW AG has issued a Delivery Stop (effective April 30, 2021) on a small number of Model Year 2021 BMW 2 Series Coupe and M2 Competition Coupe vehicles that were produced between March 24, 2021 and April 1, 2021. This Delivery Stop has been upgraded to a Safety Recall as of May 12, 2021.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall  
21V-xyz  
Headliner  
Model Year 2021  
BMW 2 Series Coupe / M2  
Issue Date: 05/12/2021**

**Q1. Which BMW models in the US are potentially affected by this Safety Recall?**

A small number of Model Year 2021 BMW 2 Series Coupe and M2 models in the US are potentially affected.

**Q2. What is the specific issue?**

In a crash in which the head air bag deploys, a support within the headliner (in the roof) may become loose. If it were to separate and contact a passenger, it could increase the risk of injury.

**Q3. Why are other models / vehicles not included in this Safety Recall?**

Other models were manufactured with a headliner that was assembled to specifications.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you are notified by BMW, please contact an authorized BMW center and schedule an appointment to have this important Safety Recall performed as soon as possible. For the latest updates to this Safety Recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall). If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q5. Can I determine if this issue exists in my vehicle?**

No.

**Q6. How did BMW become aware of the issue?**

BMW became aware of the issue through its quality control procedures.

**Q7. How will I be informed of this Safety Recall?**

Owners of potentially affected vehicles will be contacted, advising them of this Safety Recall, and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. To ensure BMW has the most recent contact and vehicle information, owners should visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

**Q8. How will my vehicle be remedied?**

The headliner will be inspected and, if necessary, replaced for free and should take several hours. Owners can locate their nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer).

**Q9. Do I have to wait for my letter to have my vehicle serviced?**

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting owners to schedule an appointment with their authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall).