



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



May 5, 2021

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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LEISUREVANS.COM
TRIPLEERV.COM

«First_Name»
«Address_Line_1»
«Address_Line_2»
«City», «State» «ZIP_Code»

“This notice applies to this vehicle, «ProductLine»
VIN #«Vin»
Coach #«UNIT_CoachID»

Triple E Recreational Vehicles Recall CA#9927-1

NHTSA #21V320

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 & 2021 Serenity, Unity (All Models) & Wonder (All Models) motorhomes manufactured between June 3, 2019 to March 19, 2021 fail to conform to Federal Motor Vehicle Safety Standard

Description of Non-Compliance:

On LP & gasoline generators, the AGS (Auto Generator Start) remote wire harness in the generator housing, may be too long. The wire harness may become damage when the generator is running. The wire harness may be drawn into the fan causing the wires to become severed. The generator may possibly not stop running when turned off from the remote switch inside the motorhome or the generator will not start or run when required. In the event the wire harness is damaged from the fan, there is no possibility of safety risk.

To Have This Modification Performed:

We request your assistance to have this Noncompliance issue corrected. Please follow the included SOP (Standard Operating Procedure) to install the two nylon ties. For reimbursement submit a warranty application for

Labour to perform this Recall: 0.2 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9927-1".

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

SOP04819
2 – black nylon ties