



New Safety Recall Advanced Communication – Y18

FCA US LLC (FCA US) has announced a safety recall on certain 2021 Model Year (KL) Jeep® Cherokee vehicles equipped with an automatic transmission.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been manufactured with a Transmission Oil Cooler (TOC) hose with incorrectly cured rubber. An incorrectly cured TOC hose may have a weakened hose wall that can rupture, allowing transmission fluid to leak. Transmission fluid leaking from a TOC hose may contact a competent ignition source and lead to a vehicle fire. A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect the TOC hoses, and replace as needed. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in the 2nd Quarter of 2021.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC