



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 42L1 / Rear Axle Trailing Arm Lock Nut

- This notice is for:**
- ✓ Dealer Principal
 - ✓ Service Manager
 - ✓ Warranty Administrator
 - ✓ General Manager
 - ✓ Parts Manager
 - ✓ Technicians
 - ✓ Sales Managers
 - ✓ Service Advisor

Date: May 28, 2021

Issue: Due to stress corrosion cracking on lock nuts of particular production batches, the nut of the excentric bolt on the trailing arm of the rear axle may break which may cause alterations in the wheel alignment of the rear axle. This could be noticed by a steering wheel misalignment when driving straight ahead or by the vehicle pulling to one side when braking or accelerating. It cannot be ruled out that the rear axle could suddenly and uncontrollably move in the wrong direction at higher speeds. This can lead to a loss of vehicle control and a crash without warning.

Precautions If this condition is present in the vehicle, the driver may notice a steering wheel misalignment when driving straight ahead or the vehicle pulling to one side when braking or accelerating. Should this occur, owners are advised to contact an authorized Audi dealer without delay and make arrangements to have the vehicle inspected/repaired.

- Repair:**
- REPAIR AVAILABLE – May 28, 2021 – The affected lock nut will be replaced. If the screw connection is already damaged, it will be replaced completely.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Dealers will be sent an initial allocation prior to customer notification. If no initial allocation was received, please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
Affected Vehicles	USA	2020	2021	A4 ALLROAD	442
	USA	2020	2021	A4 SEDAN	5,097
	USA	2020	2021	A5 CABRIOLET	433
	USA	2020	2021	A5 COUPE	469
	USA	2019	2021	A5 SPORTBACK	2,148
	USA	2020	2021	A6 ALLROAD	371
	USA	2020	2021	A6 SEDAN	2,760
	USA	2020	2021	A7	254
	USA	2020	2021	A8	282
	USA	2020	2021	Q5	19,246
	USA	2021	2021	Q5 SPORTBACK	3
	USA	2021	2021	Q7	2,727

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

USA	2021	2021	Q8	1,156
USA	2019	2021	RS5 COUPE	76
USA	2019	2021	RS5 SPORTBACK	157
USA	2021	2021	RS6 AVANT	176
USA	2021	2021	RS7	270
USA	2021	2021	RS Q8	116
USA	2020	2021	S4 SEDAN	498
USA	2020	2021	S5 CABRIOLET	142
USA	2020	2021	S5 COUPE	129
USA	2019	2021	S5 SPORTBACK	839
USA	2020	2021	S6 SEDAN	293
USA	2020	2021	S7	167
USA	2020	2021	S8	90
USA	2020	2021	SQ5	2,649
USA	2021	2021	SQ5 SPORTBACK	3
CAN	2020	2021	A4 ALLROAD	62
CAN	2020	2021	A4 SEDAN	842
CAN	2020	2020	A5 CABRIOLET	24
CAN	2020	2020	A5 COUPE	52
CAN	2019	2021	A5 SPORTBACK	403
CAN	2020	2021	A6 ALLROAD	28
CAN	2020	2021	A6 SEDAN	44
CAN	2020	2021	A7	18
CAN	2020	2021	A8	5
CAN	2020	2021	Q5	2,745
CAN	2021	2021	Q5 SPORTBACK	1
CAN	2021	2021	Q7	132
CAN	2021	2021	Q8	113
CAN	2019	2021	RS5 COUPE	21
CAN	2021	2021	RS5 SPORTBACK	10
CAN	2021	2021	RS6 AVANT	37
CAN	2021	2021	RS7	23
CAN	2021	2021	RS Q8	41
CAN	2020	2021	S4 SEDAN	85
CAN	2020	2021	S5 CABRIOLET	20
CAN	2020	2021	S5 COUPE	75
CAN	2020	2021	S5 SPORTBACK	265
CAN	2020	2021	S6 SEDAN	23
CAN	2020	2021	S7	12
CAN	2020	2021	S8	8
CAN	2020	2021	SQ5	306
CAN	2021	2021	SQ5 SPORTBACK	1

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2021

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-