



New Safety Recall Advanced Communication – Y16

FCA US LLC (FCA US) has announced a safety recall on certain 2020 and 2021 Model Year (WD) Dodge Durango vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a loose or missing Side Air Bag Inflatable Curtain (SABIC) fastener. A loose or missing SABIC fastener may result in an irregular SABIC deployment, which may increase the risk of occupant injury in certain types of crashes.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to inspect the C-pillar SABIC fastener. Vehicles found with a missing SABIC fastener will have a new fastener installed and tightened to the proper torque specification. Vehicles that do not have a missing SABIC fastener will be inspected for proper torque, and tightened to specification if required. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2021.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC