



FOLLOW-UP NOTICE

August 12, 2021

Attention: All Parts & Service Managers

THIS IS A FOLLOW-UP NOTICE TO ADVISE THAT THE REMEDY PART IS NOW AVAILABLE.

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2017-2018 MY Kia Forte vehicles equipped with the 2.0-Liter MPI engine, manufactured from June 5, 2017 through July 24, 2017 to replace the Engine Oil Pan with a new one containing two magnets to capture any foreign particles in the oil pan.

The engine oil pump contains a variable relief plunger that controls oil pressure. Over time, normally occurring foreign particles that are not captured by the oil filter can become stuck in the plunger due to a sharp edge on the plunger resulting in reduced oil pressure and engine lubrication. If this condition occurs, abnormal engine noise and illumination of the Malfunction Indicator Lamp (MIL) and/or oil pressure warning lamp can occur. If the vehicle is continually operated with this condition, the engine can be damaged and an engine stall may occur, increasing the risk of a crash.

PARTS INFORMATION: Part supply will be limited due to the scope of the campaign. A valid VIN will be required for order entry.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com in the week of August 12, 2021.

Enclosed you will find a copy of the follow-up owner notification letter and a Guide for recall questions, both of which describe the issue. Note that any vehicle owners who have already paid for related repairs can submit a request for reimbursement online via the Owner's section of www.kia.com. Kia will mail follow-up notices to the affected vehicle owners on **August 16, 2021** advising them that the remedy part is now available and for them to contact their Kia dealer to have the recall repair completed.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager. Sincerely,

Kia Service Department

Enclosures