



Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain 2017, 2018, and 2020 model year Jaguar XE vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,723.00 per vehicle.

This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range where one or both of the rear rail assemblies (rear longitudinal armatures) installed as part of an aftermarket repair may not have the specified structural strength due to a number of spot welds being missed during service part manufacture.

AFFECTED VEHICLE RANGE

A total of vehicles three (3) are potentially involved in the USA and Federalized Territories.

XE

Model Year: 2017
VIN / Retailer: S / Cole European

XE

Model Year: 2018
VIN / Retailer: S / Jaguar Darien

XE

Model Year: 2020
VIN / Retailer: S / Jaguar Lakeside

EFFECT ON VEHICLE OPERATION

Vehicles in this condition are at risk of the rear bumper beam detaching during vehicle recovery or, in a situation where the vehicle is towing a trailer, the tow-bar assembly could detach and control of the trailer will be lost.

This could increase the risk of a vehicle crash and personal injury to people in the surrounding area.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized retailer who will correct the affected vehicles with replacement parts installed in line with aftermarket welding standards. There will be no charge to owners for this action under this Program.

Unsold vehicles will have this done as part of the Pre-Delivery Inspection (PDI) process and before vehicle handover to the customer.

OWNER NOTIFICATION

Owner notification is expected to occur on or before May 28, 2021.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Jaguar Land Rover North America, LLC recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.