

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5768  
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 23, 2021

Subject: N212330040 - Safety Recall  
Driver Seat Belt Cable May Separate

Models: 2014-2016 Chevrolet Silverado 1500  
2014-2015 GMC Sierra 1500  
2015-2016 Chevrolet Tahoe

To: All General Motors Dealers

General Motors is releasing Safety Recall N212330040 today. The total number of U.S. vehicles involved is approximately 2,500. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery April 8, 2021. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin on May 5, 2021.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated April 24, 2021 or sooner. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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