

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services

RE: **Recall Campaign Launch Notification**

Replace Seat Position Switches

MY21 205, 213, 238, 253, 257, 290, 463 (C-Class, E-Class, CLS-Class, GLC-Class, GT-Class, G-Class)

Date: May 18, 2021

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Seat Position Switches
2021040016	21V230	21P9190207	
<p>This is to notify you of a Recall Campaign launch regarding replacing the seat position switches on 8,634 Model Year (“MY”) 2021 205, 213, 238, 253, 257, 290, 463 (C-Class, CLS-Class, E-Class, G-Class, GLC-Class, GT-Class) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on May 18, 2021.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021 C-Class (205 platform), E-Class, E-Class Coupe/Convertible, GLC-Class, CLS-Class, AMG GT-Class 4-doors Coupe, and G-Class (213, 238, 253, 257, 290, and 463 platform, respectively) vehicles, the electrical contact inside the seat position switch of the front seats might not meet current production specifications. In this case, the seat position switch signal could be missing or incorrect, resulting in the driver and passenger airbag, as well as the seat belt force limiter, from activating according to specification in the event of a crash. Thus, the risk of an injury could be increased.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the seat position switches on the affected vehicles.</p>		
Parts	<p>Parts are available and can be ordered as necessary.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2021		
Vehicle Model	C-Class, CLS-Class, E-Class, G-Class, GLC-Class, GT-Class		
Vehicle Populations			
Total Recall Population	8,634		
Total Vehicles in Dealer Inventory	1,011		
<p>Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> MY21 C-Class, CLS-Class, E-Class, G-Class, GLC-Class, GT-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p>			
<p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p>			
<p>Additionally, given this notice, it is <u>a violation of Federal Law</u> for car rental companies to rent new MY21 C-Class, CLS-Class, E-Class, G-Class, GLC-Class, GT-Class vehicles covered by this notification until the vehicle has been repaired.</p>			



Next Steps/Notes

Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.





Mercedes-Benz

Campaign No. 2021040016, May 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class, CLS-Class, E-Class, G-Class, GLC-Class, GT-Class vehicles (205, 213, 238, 253, 257, 290, and 463 platform)**
Model Year 2021
Replace Seat Position Switches

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021 C-Class (205 platform), E-Class, E-Class Coupe/Convertible, GLC-Class, CLS-Class, AMG GT-Class 4-doors Coupe, and G-Class (213, 238, 253, 257, 290, and 463 platform, respectively) vehicles, the electrical contact inside the seat position switch of the front seats might not meet current production specifications. In this case, the seat position switch signal could be missing or incorrect, resulting in the driver and passenger airbag, as well as the seat belt force limiter, from activating according to specification in the event of a crash. Thus, the risk of an injury could be increased. An authorized Mercedes-Benz dealer will replace the seat position switches on the affected vehicles.

Prior to performing this Recall Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 8634 vehicles are involved.

Order No. P-RC-2021040016

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Work procedure

i The field measure is performed on both front seats.

i The Hall sensor is located on the inner side of the seat adjustment unit.

1. Release front seat and remove **rear protective caps** (if present) from seat rails of seat adjustment unit.

i For basic data of models 205.2/3/4, 213, 238, and 253, see **AR91.10-P-1000LW**.

i For basic data of model 205.4, see **AR91.10-P-1000LWR**.

i For basic data of models 257 and 290, see **AR91.10-P-1000FR**.

i For basic data of model 463, see **AR91.10-P-1000XG**.

2. Place suitable bases behind the seat adjustment unit to protect the floor covering against damage/pressure marks caused by the seat rails of the seat adjustment unit while tilting the front seat.

3. Switch off ignition.

4. Tilt front seat back with electric lines connected.

5. Disconnect electrical connector (**B, Figure 1**) at Hall sensor (**A, Figure 1**).

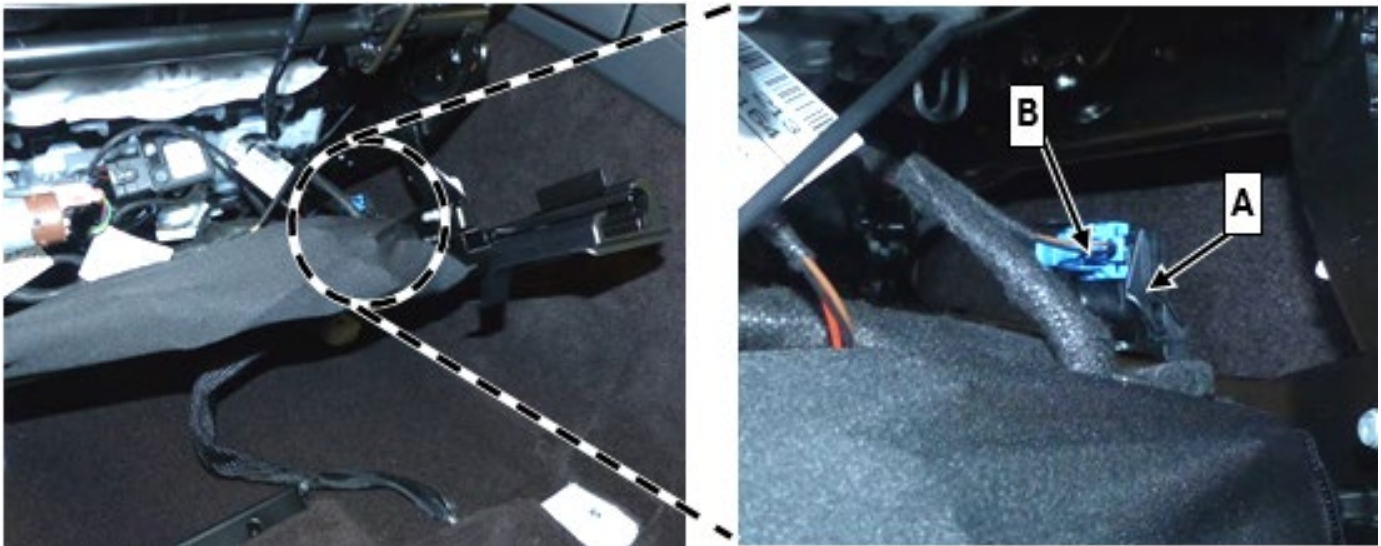



Figure 1 (shown on right front seat)

6. Remove screw (C, Figure 2) at Hall sensor (A, Figure 2).
 Hall sensor screw to seat adjustment unit: **3.5 Nm**.
7. Unclip Hall sensor (A, Figure 2) at seat adjustment unit.

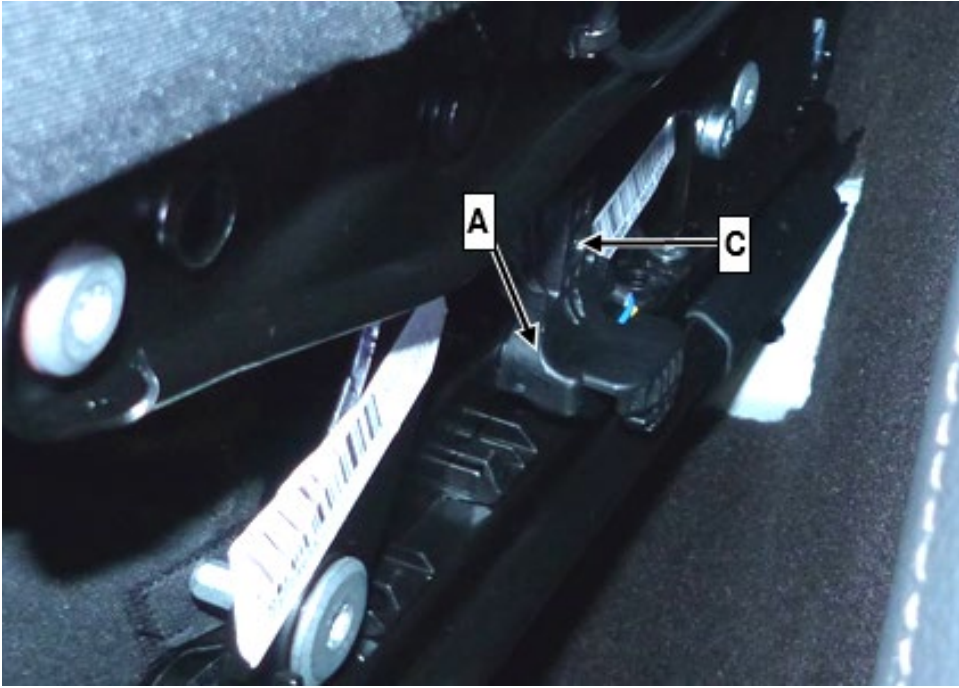


Figure 1 (shown on right front seat)

8. Assemble in reverse order.

Primary Parts Information

Qty.	Part Name	Part Number
2	Hall sensor	A 205 905 18 03

Warranty Information

Operation: Replace Hall sensor of seat adjustment unit at 2 front seats (02-1093)

Damage Code	Operation Number	Labor Time (hrs.)
91 902 07 7	02-1093	0.7

Note

Operation Number labor times are subject to change