



# **DEALER COMMUNICATIONS**

## **HARLEY-DAVIDSON MOTOR COMPANY**

### **IMPORTANT SAFETY RECALL INFORMATION**

## **Safety Recall Campaign 0177 – XL Headlamp Bulb Shield**

### **SUMMARY**

- Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain model year 2019 - 2021 Sportster (XL) models built between 02/01/2019 and 03/23/2021 in the DOM, CAL, and CAN configurations.
- A hole may develop in the tip of the dual-filament bulb in the headlamp assembly, part number 68297-05A. This hole may allow the sealed gas to escape from the bulb, thereby causing the powered filament to fail prematurely. Switching to a different beam (high to low or low to high) to restore lighting causes the second filament to fail. A loss of both high and low headlamp beams in succession during nighttime riding may increase the risk of a crash.

### **KEY DATES**

- On or about 4/08/2021: Service Bulletin posts
- On or about 4/12/2021: Recall kits begin shipping
- On or about 4/15/2021: Owner notification letters begin mailing

### **CONTACT**

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact their regional office

April 6, 2021

Dear Dealer:

Harley-Davidson has learned that thermal conditions caused by having a glossy, chrome finish on the interior of the bulb shield in the XL Headlamp Assembly, part number 68297-05A, used on certain model year 2019 - 2021 XL models (see model list below) for the DOM, CAL, and CAN configurations built between 02/01/19 and 3/23/21, may cause a hole to develop in the tip of the dual-filament bulb. This hole may allow the sealed gas to escape from the bulb, which can cause the powered filament to fail prematurely. Investigation of this issue indicates that switching to a different beam (high to low or low to high) to restore lighting causes the second filament to fail. A loss of both high and low headlamp beams in succession during nighttime driving may increase the risk of a crash.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0177) all affected motorcycles. The remedy is to first confirm that the

motorcycles are covered by this recall. If covered, perform the recommended recall update per Service Bulletin M1524 to replace the bulb shield in the headlamp. As part of Campaign 0177, any affected headlamp assemblies (part number 68297-05A) in your service parts inventory must also be updated with the recall remedy. Service Bulletin M1524 outlines the repair and credit procedures for the recall update. Please reference the bulletin for additional information.

In the interest of our customers' safety, and as required by federal law, you may sell but **not deliver** any affected motorcycles until the remedy is complete. **Please refer to *H-Dnet / My Toolbox / Warranty Campaign Center*. Select "Safety Campaign Open VIN list," then select "0177" Campaign to view the VIN list.**

In accordance with federal regulations administered by the National Highway Traffic Safety Administration (NHTSA) and other appropriate market-specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

We take pride in the quality standards and controls we employ in our drive to lead the industry and deliver the world's most desirable motorcycles. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Recall 0177

**For:** Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

**Sent to:** All U.S, Canada, Guam and Puerto Rico Dealers

Model Year List (production date range: 02/01/19 to 03/23/21)

Year	Models
2019	XL883L, XL883N, XL1200C, XL1200CX, XL1200X, XL1200XS, XL1200NS
2020	XL883N, XL1200CX, XL1200X, XL1200NS
2021	XL883N, XL1200X, XL1200NS