

[Next Unread Message](#)[View Message](#)

Sent on	03	26	2021	Expires on	05	13	2021
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	EXPANSION-Stop Sale/Safety Recall: 2019-2020 Multi-Model Fuel Pump Motor						

DATE: March 26, 2021

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: EXPANSION-Stop Sale/Safety Recall: 2019-2020 Multi-Model Fuel Pump Motor

On March 25, 2021, Acura notified NHTSA of a stop sale and safety recall for certain 2019 ILX, 2019-2020 MDX, 2019-2020 MDX Sport Hybrid, 2019-2020 RDX, and 2019-2020 TLX units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in **your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Affected vehicles may be equipped with a fuel pump module manufactured with low density impellers. The low density impellers may absorb fuel over time and deform. If an impeller deforms to a point that it creates sufficient interference with the fuel pump body, the fuel pump becomes inoperative, which may cause illumination of the Malfunction Indicator Lamp in the instrument panel.

REPAIR

Replace the fuel pump motor with a properly manufactured part.

PARTS

Parts are currently unavailable at launch. We are working to prepare remedy parts as soon as possible and will notify you when parts become available.

TOOLS

Four pairs of the Denso Fuel Module Separators were shipped last May 2020 which can be used for this expansion. Due to very limited supplies, please refrain from ordering additional tools unless necessary.

Please be advised that this tool will be needed for the ILX, MDX, MDX Sport Hybrid, RLX, TLX V6 2WD and TLX L4 2WD models only.

SERVICE BULLETIN

The stop sale placeholder bulletin 21-016, *Safety Recall: Multi-Model Fuel Pump Motor* has been posted to the Service Information System (SIS) as of Friday, March 26, 2021.

CLIENT NOTIFICATION

Acura expects to complete customer notification by mid-May 2021.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.