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<b>Sent on</b>	03	26	2021	<b>Expires on</b>	05	13	2021
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor
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DATE: March 26, 2021

TO: All Honda Sales, Service, &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor

On March 25, 2021, American Honda notified NHTSA of a stop sale and safety recall for certain 2018-2019 CR-V, 2019-2020 Accord, Civic Hatchback, Insight, 2019 Accord Hybrid, Civic, Civic Si, Civic Type R, Fit, HR-V, Odyssey, Passport, Pilot and Ridgeline units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Affected vehicles may be equipped with a fuel pump module manufactured with low density impellers. The low density impellers may absorb fuel over time and deform. If an impeller deforms to a point that it creates sufficient interference with the fuel pump body, the fuel pump becomes inoperative, which may cause illumination of the Malfunction Indicator Lamp in the instrument panel.

REPAIR

Replace the fuel pump motor with a properly manufactured part.

PARTS

Parts are currently available for the Accord 2.0T, Civic Si, and Insight models through the controlled parts ordering system. We are working to prepare remedy parts as soon as possible and will notify you when parts become available for the remaining models.

TOOLS

Four pairs of the Denso Fuel Module Separators were shipped last May 2020 which can be used for this expansion. Due to very limited supplies, please refrain from ordering additional tools unless necessary.

Please be advised that this tool will be needed for the Fit and HR-V 2WD models only.

SERVICE BULLETIN

The following service bulletins have been posted to the Service Information System (SIS) as of Friday, March 26, 2021. They include parts, repair, and warranty information related to this recall:

## INTERACTIVE NETWORK

- 21-027, *Safety Recall: 2019 Accord 2.0T Fuel Pump Motor,*
- 21-030, *Safety Recall: 2019 Civic Si (HCM) Fuel Pump Motor, and*
- 21-032, *Safety Recall: 2019-2020 Insight Fuel Pump Motor*

The following stop sale placeholder bulletin has been posted to SIS as of Friday, March 26, 2021:

- 21-039, *Safety Recall: Multi-Model Fuel Pump Motor*

## CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by mid-May 2021.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.