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Sent on	04	23	2021	Expires on	07	11	2021
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	UPDATE-EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor
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DATE: April 23, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **UPDATE-EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor**PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, April 23, 2021, parts are available for the 2019 Civic and 2019-2020 Civic Hatchback models through the controlled parts ordering system under the following service bulletin:

- 21-029, *Safety Recall: 2019-20 Civic Fuel Pump Motor*

This bulletin includes parts, repair, and warranty information related to this recall.

SUMMARY

On March 25, 2021, American Honda notified NHTSA of a stop sale and safety recall for certain 2018-2019 CR-V, 2019-2020 Accord, Civic Hatchback, Insight, 2019 Accord Hybrid, Civic, Civic Si, Civic Type R, Fit, HR-V, Odyssey, Passport, Pilot and Ridgeline units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.