

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 21V-xxx: Fuel Tank  
**Date:** Thursday, March 18, 2021 12:30:15 PM

Publish Date: March 18, 2021  
From: Technical Service  
Expiration Date: April 1, 2021

DCSnet Message  
**Urgent**







Subject: **BMW Recall 21V-xxx: Fuel Tank**

BMW AG has issued a Delivery Stop (effective March 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced on March 3, 2021. **As of March 18, 2021, this delivery stop has been upgraded to a safety recall.**

Please see attached for more information. The bulletin will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments:  [B160121 Recall Notice\[1616084795328\].pdf](#)  [B160121\\_2021-F97-G01-02-FuelTank-FAQ-\(18Mar2021\)\[1616084795328\].pdf](#)  
 [B160121\\_REV01\[1616084795328\].pdf](#)  [B160121 Recall Notice\[1616084795328\].pdf](#)  
[B160121\\_2021-F97-G01-02-FuelTank-FAQ-\(18Mar2021\)\[1616084795328\].pdf](#)  
[B160121\\_REV01\[1616084795328\].pdf](#)

Recipients: BMW Passenger Cars, 10699, BMW/MINI of Peabody, All Departments, All Personnel  
BMW Passenger Cars, 16694, Grayson BMW/MINI of Knoxville, All Departments, All Personnel  
BMW Passenger Cars, 22006, BMW of Fairfax, All Departments, All Personnel  
BMW Passenger Cars, 22817, BMW of Towson & Bel Air/MINI of Baltimore County, All Departments, All Personnel



**SIB 16 01 21**  
**RECALL 21V-XXX: FUEL TANK**

2021-03-18

This Service Information Bulletin (Revision 1) replaces SI B16 01 21 **dated March 2021**.

**What's New** (Specific text highlighted):

- Upgraded to a safety recall
- Situation has been modified

**MODEL**

E-Series	Model Description	Production Date
F97	X3 M Sports Activity Vehicle	March 3, 2021
G01	X3 Sports Activity Vehicle	March 3, 2021
G02	X4 Sports Activity Coupe	March 3, 2021

**AFFECTED VEHICLES**

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

**SITUATION**

BMW AG has issued a Delivery Stop (effective March 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced on March 3, 2021. As of March 18, 2021, this delivery stop has been upgraded to a safety recall.

The fuel tank may not have been produced to specifications. Over time, and due to factors such as certain driving conditions and road vibrations, this could lead to a fuel leak. Fuel, in the presence of an ignition source, could lead to a fire.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

**Supporting Materials**

[picture\\_as\\_pdf B160121\\_2021-F97-G01-02-FuelTank-FAQ-\(18Mar2021\).pdf](#)

[picture\\_as\\_pdf B160121 Recall Notice.pdf](#)

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Fuel Tank – B16 01 21

BMW AG has issued a Delivery Stop (effective March 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced on March 3, 2021. As of March 18, 2021, this delivery stop has been upgraded to a safety recall.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall**  
**21V-xyz**  
**Fuel Tank**  
**Model Year 2021**  
**BMW X3 / X3M SAV / X4 SAC**  
**Issue Date: 03/18/2021**

**Q1. Which BMW models in the US are potentially affected by this Safety Recall?**

A small number of Model Year 2021 BMW X3 / X3M SAV and X4 SAC models in the US are potentially affected.

**Q2. What is the specific issue?**

The fuel tank may not have been produced to specifications. Over time, and due to factors such as certain driving conditions and road vibrations, this could lead to a fuel leak. Fuel, in the presence of an ignition source, could lead to a fire.

**Q3. Why are other models / vehicles not included in this Safety Recall?**

Other models were manufactured with a fuel tank that was produced to specifications.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you are contacted by BMW advising you of this recall, you should make an appointment to have this important Safety Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q5. Can I determine if this issue exists in my vehicle?**

If you notice a fuel odor, or see a fuel leak from underneath the vehicle, your vehicle may be experiencing this condition. If this issue occurs, carefully move away from traffic and pull over to a safe location as soon as possible. If it is safe to do so, all occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. **Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.**

**Q6. How did BMW become aware of the issue?**

BMW became aware of the issue through its quality control procedures.

**Q7. How will I be informed of this Safety Recall?**

Owners of potentially affected vehicles are being contacted by phone and if necessary, letters will be mailed to them, advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Alternate transportation will be accommodated. Owners can locate their nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer). To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give them access to factory-initiated campaigns and other information specific to their BMW.

**Q8. How will my vehicle be remedied?**

The fuel tank will be replaced for free and should take several hours.

**Q9. Do I have to wait for my letter to have my vehicle serviced?**

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall).